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Domestic Violence Counts Arizona Summary

On September 15, 2011, 36 out of 38, or 95%, of identified local domestic violence programs in Arizona participated in the 2011 National Census of Domestic Violence Services. The following figures represent the information provided by 36 participating programs about services provided during the 24-hour survey period.

1,611 Victims Served in One Day

1,239 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs. In addition to a safe place to lay their heads at night, shelter residents were provided with a variety of comprehensive services, some of which are listed in the chart below.

372 adults and children received non-residential assistance and services, including legal advocacy, transportation, and and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept. 15
Emergency Shelter (including hotels/safe houses)	89%
Transportation	56%
Transitional Housing	56%
Advocacy Related to Mental Health	36%
Court/Legal Accompaniment/Advocacy	31%
Childcare/Daycare	31%
Advocacy Related to Immigration	31%

336 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, Arizona programs answered more than 14 hotline calls every hour.

195 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services such as transportation, childcare, language translation, mental health and substance abuse counseling, and legal representation.

83% of Unmet Requests Were for Housing

With 161 unmet requests, emergency shelter and transitional housing continue to be the most urgent unmet needs. Other frequently requested unmet needs include legal representation, counseling, and legal advocacy.

Programs were unable to provide services for many reasons:

- 42% reported no available beds or funding for hotels.
- 39% reported not enough funding for needed programs and services.
- 28% reported not enough staff.
- 22% reported not enough specialized services.
- 3% reported limited funding for translators, bilingual staff, or accessible equipment.

"Today, an 88 year-old woman called our helpline about her partner who had been abusing her for 12 years. She now participates in our older adult support groups and is receiving support as she plans to escape her abuser."

