



DOMESTIC VIOLENCE COUNTS REPORT MASSACHUSETTS SUMMARY

On September 6, 2023, **43** out of **51 (84%)** identified domestic violence programs in Massachusetts participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). The following figures were shared by participating programs about the services they provided during the 24-hour survey period.

1,895 Victims Served

750 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, hotels, motels, or other housing provided by local programs.

1,145 adult and child victims received non-residential supportive services related to transportation, housing advocacy, legal support, therapy, and more.

455 Hotline Contacts Received

Domestic violence hotlines are lifelines for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, email, and more. Programs' hotlines received **455** contacts, averaging **nearly 19** contacts per hour.

111 People Educated

Programs provided **6** educational sessions and trainings to **111** members of the public, addressing topics like domestic violence prevention and early intervention.

463 Unmet Requests for Services

Victims made **463** requests for services that programs could not provide because they lacked sufficient resources. Approximately **49%** of these unmet requests were for emergency shelter, hotels, motels, transitional housing, and other housing.

Table 1: Services Provided on 9/6/23	% of Programs Providing Services
Bilingual Advocacy	63%
Support/Advocacy Related to Housing/Landlord	60%
Support/Advocacy Related to Mental Health	51%
Support/Advocacy Related to Child Welfare/Protective Services	37%
Culturally Specific Services to Immigrant Survivors	35%

✘ **“A survivor had left her abusive husband several months ago, but she was continuing to experience the impact of the abuse. We connected her with support and resources, but she needs so much more as she works to dig herself out from the devastating effects of domestic violence. She—and so many of our clients in similarly desperate situations—need and deserve affordable housing, mental health support, transportation options, childcare, and more.” - Massachusetts advocate**

Learn about domestic violence in Massachusetts:
JaneDoe.org



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