



DOMESTIC VIOLENCE COUNTS REPORT MASSACHUSETTS SUMMARY

On September 7, 2022, **48** out of **51 (94%)** identified domestic violence programs in Massachusetts participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

1,868 Victims Served

756 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, hotels, motels, or other housing provided by local domestic violence programs.

1,112 adult and child victims received non-residential supportive services related to legal needs, housing advocacy, transportation, mental health, public benefits, and more.

393 Hotline Contacts Received

Domestic violence hotlines are lifelines for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and email. Hotline staff received **393** contacts, averaging more than **16** contacts per hour.

76 People Educated

On the survey day, local domestic violence programs provided **18** public training sessions (educational sessions provided to the public) to **76** people, addressing topics like domestic violence prevention and early intervention.

452 Unmet Requests for Services

Victims made **452** requests for services that programs could not provide because they did not have the resources. Approximately **54%** of these unmet requests were for emergency shelter, hotels, motels, and other housing.

Table 1: Services Provided on 9/7/22	% of Programs Providing Services
Support/Advocacy Related to Housing/Landlord	67%
Bilingual Advocacy	60%
Support/Advocacy Related to Public Benefits/TANF/Welfare	58%
Therapy/Counseling for Adults	50%
Court Accompaniment or Legal Advocacy	46%
Transportation	44%
Culturally Specific Services to Black/African American Survivors	17%

✖ **“COVID-19 brought to the forefront exceptional challenges faced by survivors with limited English proficiency. Racism impacts many of our clients, and a lack of access to information leaves many feeling lost in the system. Without the support of our bilingual advocates (who also face racism), most of our clients would never have been able to receive public benefits.”**

Learn about domestic violence in Massachusetts:
JaneDoe.org