On September 9, 2021, 9 out of 19 (47%) identified domestic violence programs in Puerto Rico participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). In 2021, frontline advocates continued to navigate unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

### 375 Victims Served in One Day
198 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, hotels, motels, or other housing provided by local domestic violence programs.

177 non-residential adult and child victims received supportive services including counseling, legal advocacy, and support groups.

### 22 Hotline Contacts Received
Domestic violence hotlines are lifelines for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and email. Hotline staff received 22 contacts, averaging nearly 1 contact per hour.

### 48 Unmet Requests for Services
Victims made 48 requests for services that programs could not provide because they lacked the resources. All 100% of these unmet requests were for housing and emergency shelter.

There is a tremendous need for increased funding to ensure programs can provide comprehensive services to all survivors seeking help while working toward preventing violence in their communities.

**“Despite COVID-19, we have managed to create a local community response to join community efforts and denounce, make visible, discuss, and educate about gender-based violence as a social and systemic problem that has caused increased murders of women in Puerto Rico.”**

Learn more about domestic violence in Puerto Rico: [PazParaLaMujer.org](https://PazParaLaMujer.org)