



DOMESTIC VIOLENCE COUNTS REPORT NATIONAL SUMMARY

On September 9, 2021, **1,536** out of **1,914 (80%)** identified domestic violence programs in the United States participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). The survey also includes data from the National Domestic Violence Hotline and NNEDV’s WomensLaw Email Hotline. In 2021, frontline advocates continued to navigate unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

70,032 Victims Served in One Day

38,608 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, hotels, motels, or other housing provided by local domestic violence programs.

31,424 non-residential adult and child victims received supportive services including counseling, legal advocacy, support groups, and transportation.

Table 1: Top Services Provided on 9/9/21	% of Programs Providing Services
Emergency Shelter	71%
Children’s Support or Advocacy	53%
Court Accompaniment or Legal Advocacy	52%
Support/Advocacy Related to Housing/Landlord	51%
Transportation	47%

20,701 Hotline Calls Received

Domestic violence hotlines are lifelines for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and email. Local, state, and territorial hotline staff received **18,970** contacts; NNEDV’s WomensLaw legal Email Hotline received **33** emails; and the National Domestic Violence Hotline received **1,698**

contacts. Altogether, all local, state, territorial, and national hotline staff received an average of more than **14** contacts every minute of the survey day.

16,240 People Engaged in Trainings

On the survey day, local domestic violence programs provided trainings or public education sessions to **16,240** people in communities across the United States. Advocates provided **796** trainings addressing topics like domestic violence prevention and early intervention. Community education is essential to raising awareness about domestic violence and promoting the resources available to victims.

9,444 Unmet Requests for Services

Victims made **9,444** requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and other support needs—that programs could not provide because they lacked the resources. Approximately **64%** of these unmet requests were for housing and emergency shelter.

Housing has only grown as a need for victims, made worse by the economic and eviction crises brought on by the pandemic. Overall, there is a tremendous need for increased funding to ensure programs can provide comprehensive services to all survivors seeking help while working toward preventing violence in their communities.

✂ **From a Massachusetts advocate: “When survivors are finally able to connect with someone who is kind, believes them, and helps them, it can make all the difference. But there is much more demand than there are programs, even in our highly resourced state.”**