



DOMESTIC VIOLENCE COUNTS REPORT MASSACHUSETTS SUMMARY

On September 9, 2021, **48** out of **49 (98%)** identified domestic violence programs in Massachusetts participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). In 2021, frontline advocates continued to navigate unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

2,302 Victims Served in One Day

926 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, hotels, motels, or other housing provided by local domestic violence programs.

1,376 non-residential adult and child victims received supportive services including counseling, legal advocacy, and support groups.

508 Hotline Contacts Received

Domestic violence hotlines are lifelines for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and email. Hotline staff received **508** contacts, averaging more than **21** contacts per hour.

322 Unmet Requests for Services

Victims made **322** requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and other support needs—that programs could not provide because they lacked the resources. Approximately **57%** of these unmet requests were for housing and emergency shelter.

There is a tremendous need for increased funding to ensure programs can provide comprehensive services to all survivors seeking help while working toward preventing violence in their communities.

Table 1: Services Provided on 9/9/21	% of Programs Providing Services
Bilingual Advocacy (services provided by someone who is bilingual)	69%
Support/Advocacy Related to Housing/Landlord	56%
Court Accompaniment or Legal Advocacy	52%
Support/Advocacy Related to Child Welfare/Protective Services	44%
Alternatives to the Criminal Justice System (Transformative, Restorative Justice)	10%

✘ **“Domestic violence occurs as a manifestation of the long-standing systemic inequities in our culture. Black, Indigenous, people of color, and LGBTQ+ advocates have long asked the field to acknowledge that folks with intersecting, marginalized identities are far more likely to be impacted as part of a larger culture of oppression.”**

Learn more about domestic violence in Massachusetts: [JaneDoe.org](https://www.JaneDoe.org)