On September 10, 2020, 51 out of 68 (75%) identified domestic violence programs in Washington participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). Services provided by domestic violence programs looked different in 2020, as frontline advocates navigated unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

### 2,306 Victims Served in One Day
1,206 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

1,100 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children's support groups, and more.

### 541 Hotline Contacts Received
Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and/or email. During the 24-hour survey period, hotline staff in Washington received 541 contacts, averaging 23 contacts per hour.

### 243 Individuals Attended Prevention and Educational Trainings
Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On the survey day, local domestic violence programs educated 243 individuals in communities across Washington. Advocates provided 21 trainings that addressed domestic violence prevention, early intervention, and more.

### 603 Unmet Requests for Services in One Day
Victims made 603 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Approximately 62 percent of these unmet requests were for housing or emergency shelter.

Greatly increased funding would enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.

“We supported a survivor who had been living in her car with her children, struggling to find housing and worried about losing her job. Our organization connected her with shelter, childcare, and other resources, and she told us: ‘I don’t feel alone anymore. You all gave me hope that it will get better.’”