



# DOMESTIC VIOLENCE COUNTS REPORT MARYLAND SUMMARY

On September 10, 2020, 21 out of 21 (**100%**) identified domestic violence programs in Maryland participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). Services provided by domestic violence programs looked different in 2020, as frontline advocates navigated unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

### 859 Victims Served in One Day

331 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

528 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children’s support groups, and more.

Table 1: Services Provided on 9/10/20	% of Programs Providing Services
Emergency Shelter	67%
Transitional or Other Housing	48%
Legal Representation by an Attorney	43%
Bilingual Advocacy	38%

### 468 Hotline Contacts Received

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and/or email. During the 24-hour survey period, hotline staff in Maryland received 468 contacts, averaging 20 contacts per hour.

### 30 Individuals Attended Prevention and Educational Trainings

Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On the survey day, local domestic violence programs educated 30 individuals in communities across Maryland. Advocates provided 7 trainings that addressed domestic violence prevention, early intervention, and more.

### 248 Unmet Requests for Services in One Day

Victims made 248 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Approximately 24 percent of these unmet requests were for housing or emergency shelter.

Greatly increased funding would enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.

❖ “We built trust and rapport with one survivor, connecting her with counseling services and finding a car, an apartment, financial assistance, and employment. She said to us: ‘Calling your hotline changed my life. I am so thankful and I feel like I can breathe again.’”