



DOMESTIC VIOLENCE COUNTS REPORT CALIFORNIA SUMMARY

On September 10, 2020, 93 out of 128 (73%) identified domestic violence programs in California participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). Services provided by domestic violence programs looked different in 2020, as frontline advocates navigated unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

5,591 Victims Served in One Day

2,991 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

2,600 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children’s support groups, and more.

Table 1: Services Provided on 9/10/20	% of Programs Providing Services
Emergency Shelter	55%
Support/Advocacy Related to Housing/Landlord	31%
Prevention and/or Educational Programs	21%

1,162 Hotline Contacts Received

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and/or email. During the 24-hour survey period, hotline staff in California received 1,162 contacts, averaging 48 contacts per hour.

“Our organization cannot achieve our mission without uplifting and supporting self-determination for Black survivors and communities, including Black queer women, Black trans people, Black Muslim women, Black disabled women, Black criminalized women, Black youth and elders, and Black refugees. We support culturally grounded work by and for Black communities, and culturally responsive work with Black survivors by the rest of us.”

1,263 Individuals Attended Prevention and Educational Trainings

Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On the survey day, local domestic violence programs educated 1,263 individuals in communities across California. Advocates provided 81 trainings that addressed domestic violence prevention, early intervention, and more.

984 Unmet Requests for Services in One Day

Victims made 984 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Approximately 65 percent of these unmet requests were for housing or emergency shelter.

Greatly increased funding would enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.