DOMESTIC VIOLENCE COUNTS
A 24-hour census of domestic violence shelters and services across the United States.

President
Sue Else

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Special Thanks
We would like to thank the local domestic violence programs that participated in this survey and provide critical services to victims every day. We also gratefully acknowledge the extensive support from U.S. state domestic violence coalitions and the National Resource Center on Domestic Violence.

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Cause Creative I www.causecreative.com

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SUMMARY

In November 2006, 1,243 out of 2,016 local domestic violence programs across the United States participated in the National Census of Domestic Violence Services (NCDVS). Designed to address the safety and confidentiality needs of victims, the Census collected an unduplicated, non-invasive count of adults and children who received critical services from local domestic violence programs during the 24-hour survey period.

During the survey period, **47,864 adults and children requested and received services** from the 1,243 local domestic violence programs that were able to participate in the Census. Since this is 62% of local domestic violence programs in the U.S., it does not represent the total number of victims seeking services nationwide. Participating programs reported that **5,157 requests for services from adults and children went unmet** due to a lack of sufficient resources. Also, during the survey period participating programs answered **16,644 hotline calls** from victims and their loved ones, and provided prevention and education sessions to **40,215 members of the community**.

HISTORY

The National Network to End Domestic Violence (NNEDV) administered the National Census of Domestic Violence Services (NCDVS) in November 2006. The survey period began on November 2, 2006 at 8:00 a.m. Eastern Standard Time and ended on November 3, 2006 at 7:59 a.m. Eastern Standard Time. The survey instrument was designed to collect information about the number of victims being served and the types of services being provided, without collecting information that could identify any specific victim seeking services at a participating domestic violence program.

Working in collaboration with seven state domestic violence coalitions (nonprofit organizations that coordinate training and support to local domestic violence programs), an initial pilot test of the NCDVS was conducted in seven states in May 2006. Several revisions were made to the NCDVS based on feedback from the pilot. The survey instrument was then distributed to local domestic violence advocacy programs in September 2006. NNEDV provided ongoing assistance to both state domestic violence coalitions and local domestic violence programs to ensure consistent and efficient administration of the NCDVS. After the November 2006 national 24-hour survey period ended, programs submitted their results through an online web form or via fax.

In total, 1,243 out of 2,016 identified primary purpose local domestic violence programs participated in the survey, representing an impressive return rate of 62%. Since some local programs did not participate in the 2006 survey, this Census provides a powerful glimpse but remains an undercount of the actual number of victims who sought and received services from local domestic violence programs nationwide.

VICTIMS SERVED

On the survey day in November 2006, **47,864 adults and children were served** by 1,243 local domestic violence programs across the United States. During the 24-hour survey period more than **22,277 victims of domestic violence received housing services from a domestic violence program, either in emergency shelters or**
transitional housing. An additional 25,587 victims received non-residential services such as support groups, children’s counseling, and legal advocacy.

- 14,344 adults and children found refuge in emergency domestic violence shelters.
- 7,933 adults and children were living in transitional housing programs, designed specifically for domestic violence survivors.
- 25,587 adults and children sought non-residential advocacy and services such as individual counseling, legal advocacy, and children’s support groups.

On average, each program participating in the count served 39 individuals during the one day survey period, with about 10% of the participating programs serving more than 70 people. While some local programs served many more, on average, each participating local program also answered 12 hotline calls and trained 32 members of the community.

LIMITED RESOURCES

Programs reported a considerable unmet demand for services due to a lack of resources, including limited staffing and overflowing shelters. During the 24-hour period, 5,157 requests for services were tragically unmet due to a lack of resources. Approximately 60% of these requests were for residential services – either emergency shelter or transitional housing – and 40% were for non-residential services. It is important to note that a disproportionate number of unmet requests for service were for transitional housing. Faced with insufficient resources, local programs can sometimes successfully refer domestic violence victims to other agencies. However, too often, victims seeking help are left with no viable alternatives to remaining with an abuser.

During the 24-hour survey period:

- 1,740 requests for emergency shelter went unmet,
- 1,422 requests for transitional housing went unmet, and
- 1,995 requests for non-residential services went unmet.

Results from the NCDVS show that most programs operate with relatively few staff. More than 70% of participating local domestic violence programs operate with 20 or fewer staff members, and 36% operate with fewer than 10 paid staff members.

HOTLINE CALLS

Domestic violence hotlines provide critical support and information for victims in danger. When victims of domestic violence and their family members call 24-hour emergency hotlines, it is often their first time seeking help and receiving crucial support from a local domestic violence program. During the survey period, participating programs reported that local and state hotline advocates answered 15,431 calls and the National Domestic Violence Hotline answered 1,213 calls. In total, advocates responded to almost 17,000 hotline calls in the 24-hour survey period, which equals more than 11 hotline calls every minute.
WIDE RANGE OF SERVICES

Local domestic violence programs provide a wide range of services for victims seeking support and advocacy, including, but well beyond emergency shelter. While the NCDVS was not able to fully capture the wide range of emergency and support services provided to victims, the services that were captured were categorized as group or individual (one-on-one) advocacy provided to residential victims (e.g. shelter and transitional housing) or nonresidential victims living in the community (e.g. children’s support groups, counseling, legal advocacy). The distribution of these services is shown in FIGURE 1.

- Individual services such as counseling, accompaniment to police or medical appointments, and safety planning are an important part of the support that local domestic violence programs provide. Individual services accounted for 60% of all services provided to victims accessing shelter, transitional housing, and non-residential advocacy services.
- Group services such as support groups for children and adults and job-training sessions accounted for 19% of all direct services provided by programs to both residential and non-residential clients.
- Hotline calls accounted for the remaining 21% of services provided. These 24-hour crisis support lines offer important and often life-saving information to callers and allow victims of domestic violence to access services around the clock.

PREVENTION AND COMMUNITY EDUCATION

In addition to providing direct services to victims, local domestic violence programs also implement prevention and early intervention curricula at schools, and awareness trainings in the workplace and broader community. Local programs provide trainings on domestic violence issues to professionals such as law enforcement and health care providers. Through these sessions, local programs aim to increase knowledge about the dynamics of domestic violence, inform law enforcement and other professionals about best practices for working with victims, and provide information to concerned family and friends. These services play an important role in preventing domestic violence, improving the system’s response to the violence, and helping stop violence before it starts. During the survey period, a total of 40,120 individuals participated in prevention and education sessions provided by these 1,243 local domestic violence programs.
CONCLUSION

The National Census of Domestic Violence Services (NCDVS) revealed that approximately 50,000 adults and children in the United States received services and support from 1,243 local domestic violence programs during a 24-hour period in November 2006.

While a great number of domestic violence victims access and receive services, a substantial unmet demand for services remains. In one 24-hour period, a total of 5,157 requests by victims for services went unmet due to inadequate funding and resources for local domestic violence programs. This unmet demand highlights the need for additional funding and support. Given the dangerous and potentially lethal nature of many domestic violence victims’ circumstances, insufficient funding of domestic violence programs and services should be acknowledged as a serious problem and barrier to those seeking help and safety.

The National Network to End Domestic Violence (NNEDV) hopes to be able to administer the NCDVS annually. Ongoing research will provide year-to-year comparisons of the number of adults and children seeking and receiving services, changes in service provision, and changes in the resources and funding available for local domestic violence programs.

APPENDIX

National Summary Data
## NATIONAL SUMMARY DATA

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<tr>
<th>State</th>
<th>Total Adults Served</th>
<th>Total Children Served</th>
<th>Total People Served</th>
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* This data table represents 62% of local domestic violence programs in the U.S.
# National Summary Data (cont.) *

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DOMESTIC VIOLENCE COUNTS
the National Census of Domestic Violence Services

Executive Summary

On November 2nd 2006, 1,243 out of 2,016 identified local domestic violence programs (62%) participated in the National Census of Domestic Violence Services (NCDVS). Designed to address the safety and confidentiality needs of victims, the Census collected an unduplicated, non-invasive count of adults and children who received critical services from local domestic violence programs during the 24-hour survey period. Since some local programs did not participate, this Census provides a powerful glimpse but remains an undercount of the actual number of victims who sought and received services.

VICTIMS SERVED
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47,864 adults and children were served.
• 14,344 adults and children found refuge in emergency domestic violence shelters
• 7,933 adults and children were living in transitional housing programs, designed specifically for domestic violence survivors
• 25,587 adults and children received non-residential services such as individual counseling, legal advocacy, and children’s support groups

LIMITED RESOURCES
Programs reported a considerable unmet demand for services due to a lack of resources, including limited staffing and overflowing shelters. 5,157 requests for services were tragically unmet due to a lack of resources.
• 1,740 unmet requests for emergency shelter
• 1,422 unmet requests for transitional housing
• 1,955 unmet requests for non-residential services

HOTLINE CALLS
Domestic violence hotlines provide critical support and information for victims in danger. During the 24-hour survey period, local and state hotline advocates answered 15,431 calls and the National Domestic Violence Hotline answered 1,213 calls. In total, advocates responded to almost 17,000 hotline calls in the survey period, which equals more than 11 hotline calls every minute.

LIMITED STAFF
Most programs operate with relatively few staff: 47% of the participating local programs employ less than 20 paid staff positions. The chart reflects the information provided by 65% of participating local programs.

PREVENTION AND EDUCATION
Local domestic violence programs provide school prevention and early intervention sessions, and awareness trainings in the workplace and broader community. 40,120 people were trained during the survey day by local domestic violence programs.

COMMUNITY POPULATIONS
Across the US, local programs provide support to victims of domestic violence in a variety of communities. Participating programs that shared this information report:
• 39% of local programs are primarily rural
• 17% of local programs are primarily suburban
• 8% of local programs are primarily urban
• 35% of local programs – information not provided
LA VIOLENCIA DOMÉSTICA CUENTA
El Censo Nacional de Servicios de Violencia Doméstica

Resumen Ejecutivo

El dos de noviembre de 2006, 1,206 de los 2,016 programas de violencia doméstica identificados en los Estados Unidos (62%), incluyendo a Puerto Rico, participaron del Censo Nacional de Servicios de Violencia Doméstica (NCDVS, por las siglas en inglés). Diseñado para atender las necesidades de seguridad y confidencialidad de las víctimas, el Censo llevó a cabo un conteo no duplicado, no invasivo, de las adultas y niños que recibieron servicios críticos de los programas de violencia doméstica locales en el periodo de 24 horas de la encuesta. Como algunos programas no participaron, este censo ofrece una noción significativa pero constituye un conteo menor al número real de víctimas que solicitaron y recibieron servicios.

“Éste fue un día relativamente normal. Se ofrecieron consejerías grupales e individuales, actividades y grupos de niños, planificación de seguridad y de metas, admisiones de albergados, llamadas de línea de emergencia e intercesorías legales. No hubo nada fuera de lo ordinario, sólo la fuerza maravillosa demostrada por las mujeres maltratadas buscando recuperar sus vidas y la dedicación de nuestras intercesoras al empoderamiento de las víctimas para que lo logren.” – Un programa urbano de la costa media del Atlántico

LAS VÍCTIMAS ATENDIDAS
Durante el periodo de 24 horas de la encuesta más de 22,000 víctimas de violencia doméstica recibieron servicios de vivienda de un programa de violencia doméstica, en albergues de emergencia o viviendas transitorias.

Se atendieron 47,864 mujeres y niños
- Se ofreció refugio a 14,344 mujeres y niños en albergues de emergencia
- 7,933 mujeres y niños estaban ubicados en programas de vivienda transitoria, diseñados específicamente para sobrevivientes de violencia doméstica
- 25,587 mujeres y niños recibieron servicios ambulatorios tales como consejería individual, intercesoría legal y grupos de apoyo para niños

RECURSOS LIMITADOS
Los programas informaron una considerable demanda de servicios no satisfecha debido a la falta de recursos, incluyendo personal limitado y albergues casi hacinados. Trágicamente se dejaron de ofrecer 5,157 solicitudes de servicio por falta de recursos.
- 1,740 fueron solicitudes de albergue de emergencia
- 1,422 fueron para vivienda transitoria
- 1,955 fueron solicitudes de servicios ambulatorios no atendidas

“Hoy asesinaron a una víctima cuando salió del albergue para irse a su casa. Una madre con seis hijos llamó a la línea de emergencia solicitando servicios. En el albergue se nos rompió la unidad de calefacción central y tuvimos que mudar las familias a un local con calor. Tres familias requirieron transportación a citas y ahora mismo tenemos una llamada de crisis en la línea de emergencia. Tenemos personal y recursos limitados para ayudar con estas crisis diarias.” – Un programa urbano en el sur

LLAMADAS A LA LÍNEA DE EMERGENCIA
Las líneas de emergencia de violencia doméstica proveen un apoyo e información críticos para las víctimas en peligro. Durante el periodo de 24 horas de la encuesta, las intercesoras de líneas de emergencia estatales y locales atendieron 15,431 llamadas y el Servicio Nacional de Línea de Emergencia de Violencia Doméstica atendió 1,213 llamadas. En total, las intercesoras respondieron a casi 17,000 llamadas en el periodo de la encuesta, lo que equivale a más de 11 llamadas de emergencia cada minuto.

ESCASEZ DE PERSONAL
La mayoría de los programas operan con poco personal: 47% de los programas locales participantes emplean menos de 20 personas. La gráfica refleja la información sobre el personal de 65% del total de los programas locales participantes.

PREVENCIÓN Y EDUCACIÓN
Los programas locales de violencia doméstica proveen sesiones de prevención e intervención temprana en las escuelas, y adiestramientos de concienciación en el trabajo y en la comunidad en general. Durante el día de la encuesta 40,120 personas recibieron adiestramiento de los programas locales de violencia doméstica.
DOMESTIC VIOLENCE COUNTS
the National Census of Domestic Violence Services

Unmet Demand for Services

Despite the prevalence and danger of domestic violence, local programs are typically underfunded and understaffed. As a result, requests for services sometimes go unmet due to lack of resources. Many local programs explained that they never “turn away” victims – instead they work tirelessly to find another local program with available bed space or with available non-residential services.

“I believe these numbers will be able to help us reflect how many people we are serving, but I think it will only scrape the surface on the underserved communities. I don’t think many people who don’t speak English, are not citizens, or are male or are Lesbian/Gay/Bisexual/Transgender are aware that services are available. I think considerable outreach needs to happen to these communities.”

-A rural program in the Midwest

Based on information provided by local programs, it appears that housing, both emergency and transitional, is particularly hard to find.

- Over 5,000 requests for services went unmet due to lack of resources. More than 50% of these requests were for some form of housing (either emergency shelter or transitional housing).
- Nearly 2,000 requests for non-residential services went unmet. This represents a range of requests, including individuals seeking time with an advocate and victims requesting court accompaniment. Over 200 programs had to turn away between 1 and 20 requests for service on the survey day.

These numbers do not reflect individuals who did not seek services because they were either unaware of the existence of such services or because they believed the services were full or unavailable. As such, the study data likely underestimates the demand for domestic violence services.
DOMESTIC VIOLENCE COUNTS
The National Census of Domestic Violence Services

Staff and Volunteer Counts

“We are really struggling with capacity issues right now. After having had a few years of lower utilization of the shelter due to more services being available in Court, we’ve had two months of turning people away more often than not. The Court docket is up from a high of 40-45 on a day in civil court to a high of 60 cases. We have one full-time Crisis Counselor to respond to referrals from 90+ Dept of Social Service Workers, who are our biggest referral source, but certainly not our only one. I don’t know how much more staff can take on.”

- A suburban Program in the South

In order to meet the demands for service, local programs use both paid staff and trained volunteers. Despite the difficulty of the job and the typically low salaries, these staffers provide life-saving support and advocacy for survivors of domestic violence and their families. Volunteers also play a critical role in creating the capacity for programs to respond to victims in crisis.

- Most programs have small staffs with more than one third employing less than 10 people, and over 70 percent employing fewer than 20 people.

- More than half of domestic violence programs use fewer than 20 paid staff and volunteers and nearly 20 percent have fewer than 10 paid staff members and volunteers.

- Programs rely on a large number of volunteers, with 20 percent of programs relying on over 40 volunteers. Nearly half of all programs have more than 20 volunteers. As illustrated above, regardless of staff size, volunteers are critical to allowing local programs to provide services to victims.

- Many programs struggle with meeting the needs of survivors because of the high demand for services and relatively low number of paid staff.

![Distribution of volunteer usage by program staff size](image-url)
DOMESTIC VIOLENCE COUNTS
the National Census of Domestic Violence Services

Communities and Individuals Served

Communities Served

- Across the US, local domestic violence programs provide support to victims in a variety of communities.
- On the survey day over 20,000 individuals were served by urban programs, over 9,000 by suburban and over 16,000 by rural programs.


“After a presentation given to 8th grade girls on Teen Dating Violence and Sexual Assault, a 13 year old girl requested help with a Civil Protection Order against a former boyfriend. She did not know about our state’s law that enables teens to seek protection orders. She was relieved and grateful for the presentation and assistance from our agency.”

– A rural program from the North West Region

Services Provided by Age and Gender

Table 1. Services provided to Adults and Children on the Survey Day

<table>
<thead>
<tr>
<th></th>
<th>Emergency Shelter</th>
<th>Transitional Housing</th>
<th>Non-residential Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Adults</td>
<td>7,103</td>
<td>3,081</td>
<td>19,641</td>
</tr>
<tr>
<td>Children</td>
<td>7,241</td>
<td>4,852</td>
<td>5,946</td>
</tr>
</tbody>
</table>

- While male victims of domestic violence represent a small fraction of overall clients, programs provide crisis services to these victims as well. See Table 2


“On the survey day a man contacted the agency and asked for assistance in leaving his long-time male partner. He was assisted with safety planning, and offered case management and counseling.”

– An urban program in the Midwest

• Nationwide, a wide range of services were provided to adults and children on the survey day. See Table 1.
• The gender distribution is consistent with research that demonstrates that women are more likely to be victims of intimate partner violence. This research includes, but is not limited to: the National Crime Victimization Survey, crime reports data, the General Social Survey and the National Violence Against Women Survey.

Table 2. Services provided by Gender to Adults on the Survey Day

<table>
<thead>
<tr>
<th></th>
<th>Emergency Shelter</th>
<th>Transitional Housing</th>
<th>Non-residential Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women</td>
<td>7,058</td>
<td>3,059</td>
<td>18,569</td>
</tr>
<tr>
<td>Men</td>
<td>35</td>
<td>21</td>
<td>1,054</td>
</tr>
<tr>
<td>Transgender</td>
<td>10</td>
<td>1</td>
<td>18</td>
</tr>
</tbody>
</table>

1 Rennison and Welchans (2000).
2 Bachman, 1998; Dobash et al., 1992; Rennison & Welchans, 2000; Tjaden & Thoennes, 2000
DOMESTIC VIOLENCE COUNTS
The National Census of Domestic Violence Services

Explanation of Methods

In an effort to safely and non-invasively collect an unduplicated count, the National Network to End Domestic Violence (NNEDV) administered the National Census of Domestic Violence Services (NCDVS) from November 2, 2006 until November 3, 2006. The NCDVS uses a snapshot approach to count the total number of people served in domestic violence programs around the county during a single 24 hour period.

What is a “Snapshot” Count?
A snapshot count provides an unduplicated head count of the people using services in a single 24-hour period, without providing identifying information about any individual survivor. This method provides an unduplicated count across states and across the nation, operating on the assumption that no one will use the services of more than one local domestic violence program in a single 24-hour period. This assumption is quite reasonable, because it is impossible for one person to be sheltered in two programs at the same time, and, given travel times and scheduling complications, it is rare that a survivor will travel from one program to another in the same day.

Why do we need a “Snapshot” Count?
A “snapshot” count provides a safe alternative to the use of victim-identified data collection methods. Such methods can be extremely risky for survivors of domestic violence and any person perceived to be abetting their flight as well as methodologically inappropriate, and arguably illegal. Other methods to determine service usage such as phone surveys may place survivors at risk by inquiring about abuse when an abuser is present. Such phone surveys may also systematically undercount service usage and incidence because many individuals do not feel safe or comfortable enough to respond honestly.

What are the advantages of a “Snapshot” Count over other methods?
In general, domestic violence is highly dangerous for its victims, especially when the victim is leaving her or his abuser. Knowing this, victims often take a great deal of care to avoid detection by their abuser including moving, changing names, and other behaviors that make tracking difficult at best and impossible at worst.

Data collection efforts that track victims may make victims less willing to use the services of local domestic violence programs for fear that their names or more generally identifying information can be used by abusers to track them.

Confidentiality laws in several states as well as the recent reauthorization of the Violence Against Women Act (2006) establish a legal right for victims to have confidential information that is not shared in other databases.