



# DOMESTIC VIOLENCE COUNTS REPORT NEW MEXICO SUMMARY

On September 10, 2020, 25 out of 34 (74%) identified domestic violence programs in New Mexico participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). Services provided by domestic violence programs looked different in 2020, as frontline advocates navigated unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

### 784 Victims Served in One Day

575 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

209 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children’s support groups, and more.

Table 1: Services Provided on 9/10/20	% of Programs Providing Services
Emergency Shelter	44%
Children’s Support or Advocacy	44%
Transportation	32%
Transitional or Other Housing	24%
Hotel/Motel Stay	18%

### 100 Hotline Contacts Received

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and/or email. During the 24-hour survey period, hotline staff in New Mexico received 100 contacts, averaging 4 contacts per hour.

### 25 Individuals Attended Prevention and Educational Trainings

Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On the survey day, local domestic violence programs educated 25 individuals in communities across New Mexico. Advocates provided 4 trainings that addressed domestic violence prevention, early intervention, and more.

### 34 Unmet Requests for Services in One Day

Victims made 34 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Approximately 82 percent of these unmet requests were for housing or emergency shelter.

Greatly increased funding would enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.

❖ “If survivors are going to be able to leave abusive partners for good, they have to be able to make a living, and often they need our help to do that. The pandemic has exacerbated these financial vulnerabilities, as well as other safety issues.”