On September 10, 2020, 8 out of 8 (100%) identified domestic violence programs in Maine participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). Services provided by domestic violence programs looked different in 2020, as frontline advocates navigated unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

### 477 Victims Served in One Day
223 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

254 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children’s support groups, and more.

### Table 1: Services Provided on 9/10/20

<table>
<thead>
<tr>
<th>Services Provided</th>
<th>% of Programs Providing Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Court Accompaniment or Legal Advocacy</td>
<td>88%</td>
</tr>
<tr>
<td>Emergency Shelter</td>
<td>88%</td>
</tr>
<tr>
<td>Transitional or Other Housing</td>
<td>88%</td>
</tr>
<tr>
<td>Support/Advocacy Related to Housing/Landlord</td>
<td>88%</td>
</tr>
</tbody>
</table>

### 80 Hotline Contacts Received
Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and/or email. During the 24-hour survey period, hotline staff in Maine received 80 contacts, averaging 3 contacts per hour.

### 2 Individuals Attended Prevention and Educational Trainings
Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On the survey day, local domestic violence programs educated 2 individuals in communities across Maine. Advocates provided 1 training that addressed domestic violence prevention, early intervention, and more.

### 31 Unmet Requests for Services in One Day
Victims made 31 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Approximately 61 percent of these unmet requests were for housing or emergency shelter.

Greatly increased funding would enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.

“On the day of the survey, we helped secure shelter space for a survivor worried that her abusive partner would find her. She told us: ‘I can’t thank you enough for all you have done to help me through this difficult time. I am on a new chapter.’”