



DOMESTIC VIOLENCE COUNTS REPORT MASSACHUSETTS SUMMARY

On September 10, 2025, **50** out of **51 (98%)** identified domestic violence programs in Massachusetts participated in NNEDV’s Domestic Violence Counts Survey: a one-day, unduplicated count of adults and children seeking domestic violence services. Participating programs shared the following figures about the services they provided during the 24-hour survey period.

1,790 Victims Served

725 adults and children found refuge in emergency shelters, transitional housing, hotels, motels, or other housing provided by local programs.

1,065 adults and children received non-residential supportive services like transportation, housing support, legal support, therapy, and more.

597 Hotline Contacts Received

Programs’ hotlines received **597** contacts, averaging **nearly 25** contacts per hour. Domestic violence hotlines are lifelines for victims, providing support, information, safety planning, and resources via phone, chat, text, email, and more.

354 People Educated

Programs provided **14** educational sessions and trainings to **354** members of the public, addressing topics like domestic violence prevention and early intervention. Community education is essential to raising awareness and promoting resources.

873 Unmet Requests for Services

Programs were unable to meet **873** requests for help because they lacked sufficient resources, funding, and/or staffing. Approximately **73%** of these unmet requests were for emergency shelter, hotels, motels, transitional housing, and other housing.

Table 1: Services Provided on 9/10/25	% of Programs Providing Services
Bilingual Support	76%
Culturally Specific Services to Immigrant Survivors	60%
Court Accompaniment or Legal Support	50%
Support Related to Mental Health	50%
Emergency Shelter	46%
Support for LGBTQ+ Victims of Abuse	42%
Transitional or Other Housing (run by DV program)	38%
Direct Cash Assistance	30%
Support Related to Disability Issues	28%
Support Related to Child Welfare/ Protective Services	22%

✘ “Culturally specific programs like ours are essential to reaching survivors who might otherwise never seek help. Yet, we remain chronically underfunded despite serving some of the most marginalized communities. **We urgently need sustained, flexible funding to expand capacity, build partnerships, and ensure survivors are met with safety and dignity, not silence.**” - *Massachusetts advocate*

Learn about domestic violence in Massachusetts: JaneDoe.org