



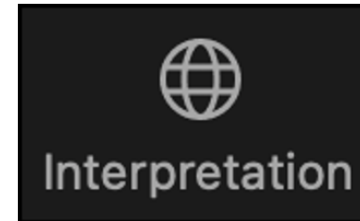
18th Annual Domestic Violence Counts Informational Webinar

Thursday, August 10, 2023 at 3:00pm EDT

Ashley Slye, Laura Zillman, and Francesca Caal Skonos
Domestic Violence Counts

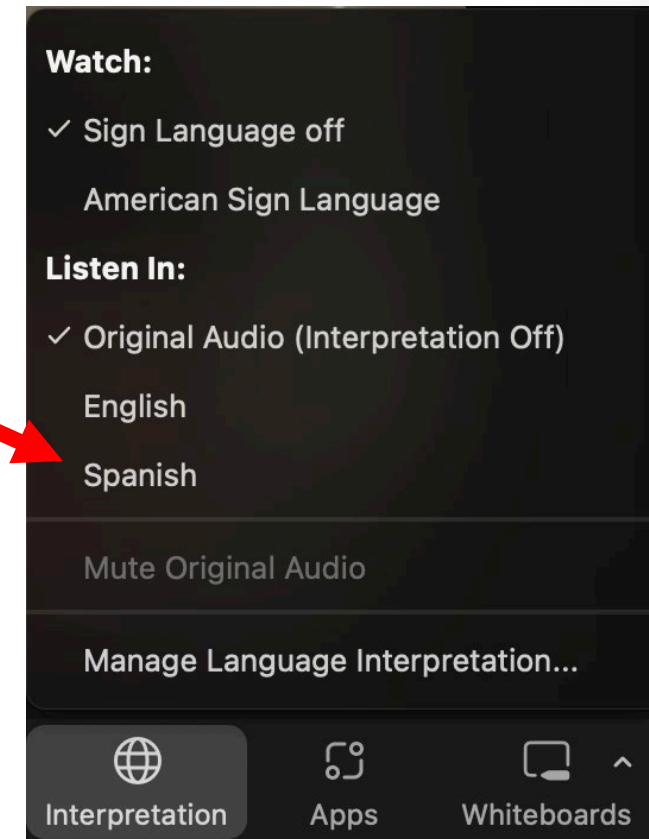
Spanish Interpretation

Click the globe icon at the bottom of your screen

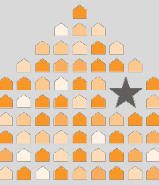


Select the language you want

Mute original audio to silence all other languages

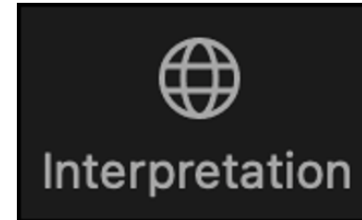


ASL Interpretation



NNEDV

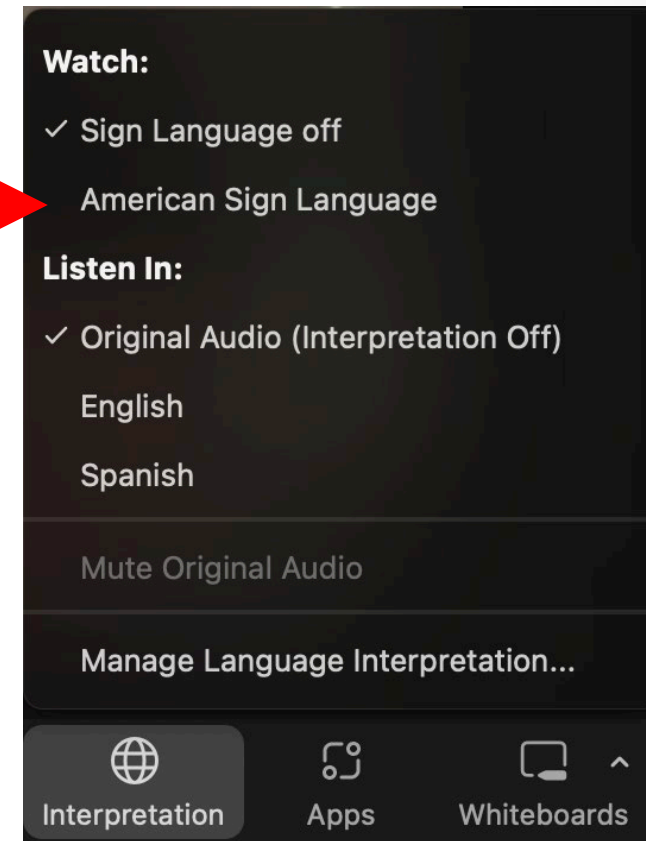
Click the globe icon at the bottom of your screen



Select the language you want

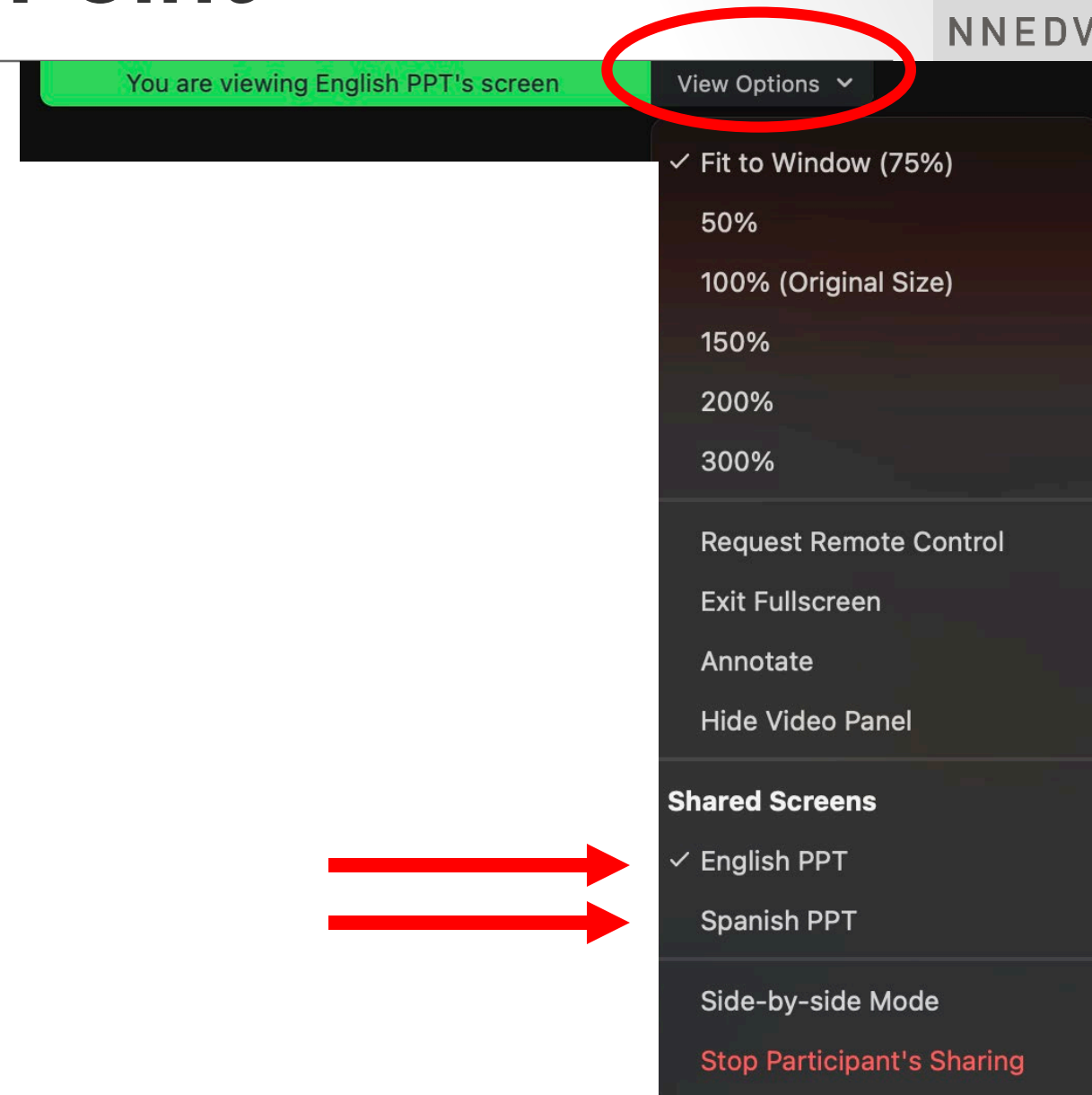


A box will appear on the right side of the screen with the interpreter



Select a Screen/PowerPoint

- At top of screen, it will tell you who's screen you're viewing.
- Click view Options on right.
- Under Shared Screens, select the PPT you want to view.



The screenshot shows the top of the NNEDV interface. A green bar at the top left says "You are viewing English PPT's screen". To its right is a "View Options" button with a dropdown arrow, which is circled in red. A dropdown menu is open, showing the following options: "Fit to Window (75%)", "50%", "100% (Original Size)", "150%", "200%", "300%", "Request Remote Control", "Exit Fullscreen", "Annotate", "Hide Video Panel", "Shared Screens", "English PPT", "Spanish PPT", "Side-by-side Mode", and "Stop Participant's Sharing". Two red arrows point from the text "select the PPT you want to view" to the "English PPT" and "Spanish PPT" options in the "Shared Screens" section.

You are viewing English PPT's screen

View Options ▾

- ✓ Fit to Window (75%)
- 50%
- 100% (Original Size)
- 150%
- 200%
- 300%
- Request Remote Control
- Exit Fullscreen
- Annotate
- Hide Video Panel
- Shared Screens**
- ✓ English PPT
- Spanish PPT
- Side-by-side Mode
- Stop Participant's Sharing



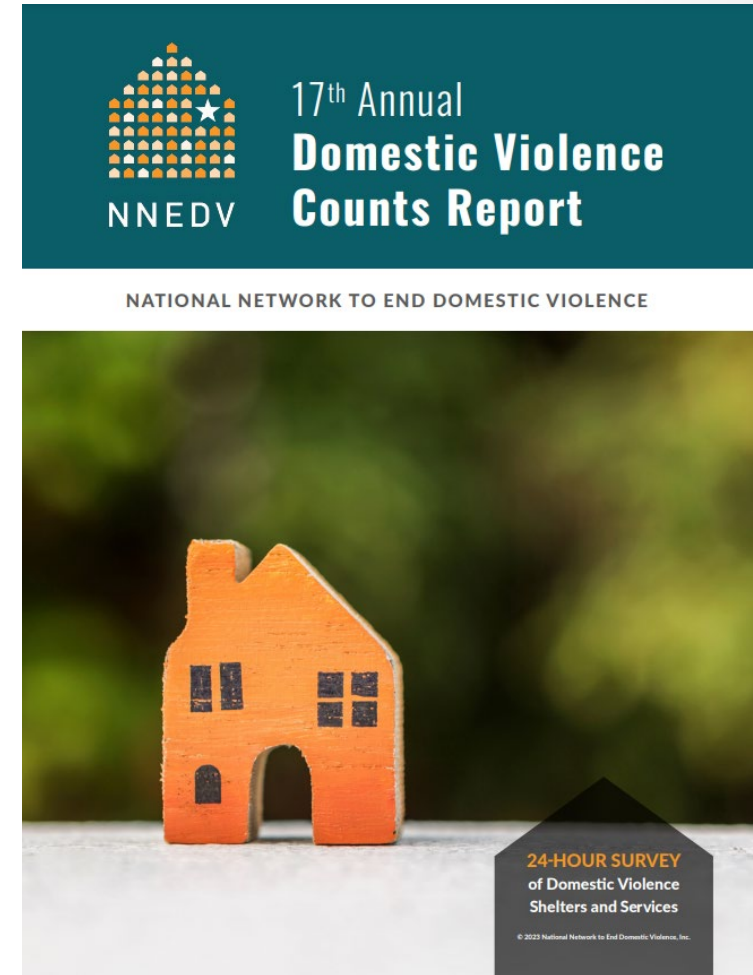
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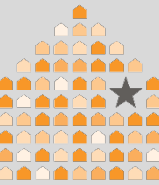
Domestic Violence Counts

- 24-hour snapshot of the life-saving work that victim advocates do to help victims
 - # of adults & children served
 - # of requests that went unmet due to lack of resources
- Data is used to create a yearly report



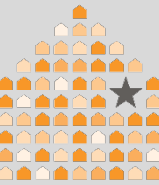
17th #DVCounts Report

- On September 7, 2022:
 - 1,642 out of 1,955 (84%) programs participated.
 - 79,335 victims served by DV programs.
 - Advocates answered 23,332 hotline contacts.
 - 12,692 requests went unmet due to lack of resources.
 - 53% of those unmet requests were for housing.



Impact of the DV Counts

- Used to support 2024 appropriations campaign to show need for funding across the country
- Held a widely attended virtual Congressional Briefing to promote the report
 - Held in cooperation with Rep. Rosa DeLauro (D-CT), Rep. Brian Fitzpatrick (R-PA), Rep. Lucy McBath (D-GA), and Rep. Gwen Moore (D-WI)



2023 Survey Day

- Begins Wednesday, Sept. 6, 2023, 8:00 AM EDT
- Ends Thursday, Sept. 7, 2023, 7:59 AM EDT

Begins Wednesday, September 6, 2023


8:00 a.m. Eastern/Atlantic
7:00 a.m. Central
6:00 a.m. Mountain
5:00 a.m. Pacific
4:00 a.m. Alaska
2:00 a.m. Hawaii
1:00 a.m. American Samoa
10:00 p.m. Guam/Northern Mariana Islands

Ends Thursday, September 7, 2023

7:59 a.m. Eastern/Atlantic
6:59 a.m. Central
5:59 a.m. Mountain
4:59 a.m. Pacific
3:59 a.m. Alaska
1:59 a.m. Hawaii
12:59 a.m. American Samoa
9:59 p.m. Guam/Northern Mariana Islands

Before Survey Day

- Read the materials.
 - Download at NNEDV.org/DVCounts2023
 - Begin gathering info
 - Know the info you need to track
- Listen to webinar recording – familiarize yourself with the form/questions



18th Annual
Domestic Violence Counts Survey
NNEDV.org/DVCounts * #DVCounts

Save the Date: Wednesday, September 6, 2023
(from 8 a.m. EDT on 9/6/2023 to 7:59 a.m. EDT on 9/7/2023)

All survey materials are available at NNEDV.org/DVCounts2023.

Survey Packet and Instructions

The Domestic Violence Counts survey is part of an initiative to better count the individuals served by local domestic violence programs in a single 24-hour survey period. Please try to answer the questions as accurately as possible. Your program's individual results will not be reported separately and this survey is not tied to your program's funding.

Informational Webinar for Local DV Programs

You do NOT need to attend the webinar nor watch a recording of it to participate in the DV Counts survey. It is an informational overview of the survey questions and the survey platform. Since NNEDV has moved the survey to a new reporting platform, we recommend each program attend the webinar or watch the recording.

The webinar will be held on **Thursday, August 10, 2023 from 3:00-4:00 p.m. EDT**. The link to watch the webinar recordings will be emailed to DVCountsInfo@Lists.NNEDV.org. To subscribe to this listserv, please email DVCounts@NNEDV.org.

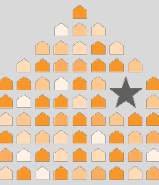
Webinar Registration:
https://nnedv.zoom.us/webinar/register/WN_03kQgmPTnSdSv8rp8NWwg#/registration

DV Counts Office Hours

We will be offering an "office hour" session on **Monday, August 21, 2023 from 3:00-4:00 pm. EDT** for programs and coalitions to drop in and chat with the DV Counts team, ask questions, etc. These sessions are completely optional and not required for participation in the DV Counts survey. Information about the office hour will be posted at NNEDV.org/DVCounts2023 following the informational webinar.

Before Survey Day

- **Identify:**
 - which staff member will be responsible for collecting the information
Which staff member will enter the information online.
 - NOTE: If your program has more than 1 location, identify who will collect numbers at each location and send them to 1 person to combine, and only submit 1 form.
- **Discuss** how you will count the number of people served and the number of requests that your program was unable to meet.
- **Ask** your colleagues for answers to questions to which you may not know the answer.

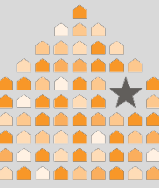


Before the Survey Day

- Email DVCounts@NNEDV.org if you have any questions about the survey or submission
 - Please review the FAQs closely
- Please do not attempt to fill out the electronic survey until you are ready to submit your entire set of responses.
 - Feel free to fill out the entire form on paper for easy and very fast entry into the electronic version.
 - Partial or empty responses interfere with the data collection process.

On the Survey Day

- Keep track of this info during the survey day:
 - Questions 5-10
 - Number of people served
 - Number of hotline contacts received
 - Number of total trainings & people trained – volunteers, community members, schools (not trainings for survivors or staff)
 - Number of unmet requests
 - Parts of question 12
 - Was this service provided on DV Counts Day?



Do I Count? Who Do I Count?

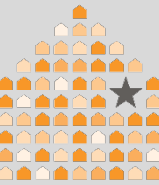
- Only asking for data from organizations that have domestic violence as one of their primary purposes.
- Only asking for domestic violence data.
 - What if we're a dual program?
 - What if we're housed in a larger social service agency (such as a YWCA)?
- Should we count individuals served in our batterer intervention services?

Common Questions

- What if we didn't serve anyone?
- Our numbers are really low. Should we bother?
- What if we have more than one location? Do we count them separately or together?
- What if we're in more than one state?

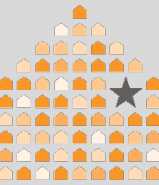
Paint a Picture – Keep it Simple

- Narrative Questions: 9, 11, 13, 14
- Refer to our advice in the *Tips on Telling a Compelling Story* document ([NNEDV.org/DVCounts2023](https://nnedv.org/DVCounts2023))
- Share with us stories that explains—
 - Why the work you do is critical to so many people.
 - Why being unable to do your work is devastating to your community.
 - Why it is essential that you are supported in your work.



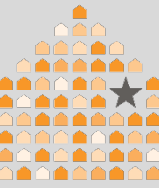
Telling a Compelling Story

- Convey how the survivor felt.
 - It is especially compelling if the survivor articulated these feelings to you and you can actually recall his/her words and provide them in a short quote.
- Tell us **how your advocacy helped** a survivor (see examples).
- Tell us about the **perceived impact** of the unmet request
- Do not share details that could identify the survivor.
 - Fake Names and anonymize
 - No personally identifying information



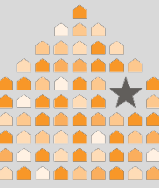
Examples

- “A survivor we worked with told us how grateful she was for meeting people who were knowledgeable, loving, and caring. She said she felt truly safe for the first time in more than a decade.”
- “We assisted a survivor apply for a VAWA self-petition. Her husband abused her for years and told her that she would be deported if she went to the police. After working with us, she told us that she felt ‘free as a butterfly.’”
- “A woman in our shelter told us she had nowhere to go and told us that we ‘saved her life.’”
- “While the children in shelter were doing their homework, I noticed one of the young boys crying. I asked him what was wrong and why he was crying. He said that nothing was wrong and he was just happy to be here and he loved all of us. He told me that no one had ever cared for him and his mom so much, and asked if they could keep staying because he’s scared they’d have to move again. I told him that we had an apartment for them and they would never have to go back.



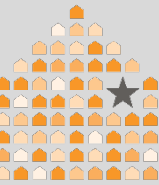
Frequently Asked Questions (FAQS)

- Download at [NNEDV.org/DVCounts2023](https://nnedv.org/DVCounts2023)
- We cover everything from general questions, to programs with multiple locations, to text lines, and much more!
- If the FAQs don't answer your questions, email us at Dvcounts@nnedv.org so we can assist you



Definitions - [NNEDV.org/DVCounts2023](https://nnedv.org/DVCounts2023)

- 24 Hour Survey Period
- Culturally-specific
- Elder/Older Victims
- Emergency Shelter
- Hotel/Motel
- Hotline Calls / Texts / Chats / Emails (also called “Crisis Calls”)
- Immigrant
- LGBTQ+
- Primary-Purpose Domestic Violence Program
- Public Trainings
- Transitional or Other Housing
- Unmet Requests for Services



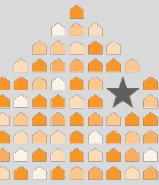
Public Training

Public training refers to training efforts to specific groups or to the community at large that increase public awareness about domestic violence, improve responses to survivors, enhance services, or mobilize action.

Some examples may include training partner organizations, community forums, presentations to students, or volunteer training.

NOTE: Due to the COVID-19 pandemic, we recognize that programs are providing fewer in-person trainings. The number of trainings and number of individuals trained should include both in-person and virtual trainings provided during the survey period.

Public Training



NNEDV

Q. We did a training today for our volunteers. Does that count as a public education session in question 8?

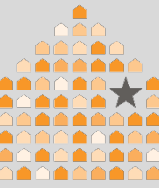
A. Yes. Please count the number of volunteers who attended this training and include this as a training session.

Q. We were interviewed on the radio or by a reporter during the survey day. Does that count as a training/education session?

A. No. While working with the media is important, interviews should not be counted as training sessions.

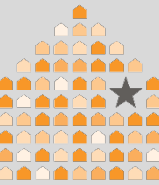
Q. We provided training at a conference today. Do we count the number of attendees who attended the entire conference or just the number of attendees who attending our training?

A. Only count the number of attendees who attended your training/session; not the total number of attendees who attended the conference.



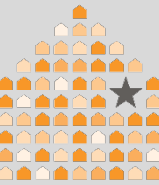
Most Common Definition Question: What Is an Unmet Need/Request?

- An unmet need or request is when someone asks for a service that your agency cannot provide because of resource constraints.
 - This **should** include requests that you could not meet and referred to another agency.
 - This **should** include requests that you were unable to meet, even though you provided another service.
 - This **should not** count individuals who make requests outside the scope of your program's domestic violence-related services.
- Count number of unmet requests, not individuals.



After the Survey Day

- After the survey day, go to NNEDV.org/DVCounts2023 to access the survey link
 - The online form is identical to the questionnaire included in the packet.
 - Simply enter your answers in the designated spots.
 - If you have trouble viewing the webpage, please contact DVCounts@NNEDV.org
- **Responses are due by October 7, 2023.**



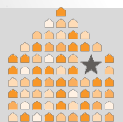
Submission Questions

- How do I access the online form?
- The webpage isn't working or I don't have internet access. How do I submit my numbers?
- I made an error on my data/I submitted a blank copy/I did not complete my survey, and the survey collector says I already submitted it. What do I do?
- Who sees the data that I submit?

Submission Questions

- Should I fax a copy also, even if I fill out the survey form online?
- How do I know if NNEDV has received our data?
- I've received an email telling me to submit my data but I know I already did. What should I do?

Form Demo



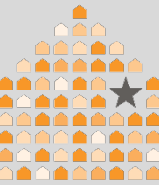


Office Hours

- Monday, August 21, 3:00-4:00 PM EDT
- Tuesday, August 29, 3:00-4:00 PM EDT
- Information will be available at NNEDV.org/DVCounts2023 following this webinar.

Questions?

- Contact your coalition.
- Contact us: DVCounts@NNEDV.org



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