On September 9, 2021, 14 out of 14 (100%) identified domestic violence programs in West Virginia participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). In 2021, frontline advocates continued to navigate unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

426 Victims Served in One Day
261 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, hotels, motels, or other housing provided by local domestic violence programs.

165 non-residential adult and child victims received supportive services including counseling, legal advocacy, and support groups.

128 Hotline Contacts Received
Domestic violence hotlines are lifelines for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and email. Hotline staff received 128 contacts, averaging more than 5 contacts per hour.

21 Unmet Requests for Services
Victims made 21 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and other support needs—that programs could not provide because they lacked the resources. Approximately 86% of these unmet requests were for housing and emergency shelter.

There is a tremendous need for increased funding to ensure programs can provide comprehensive services to all survivors seeking help while working toward preventing violence in their communities.

"One survivor came to our shelter on the verge of losing custody of her children. During her time with us, she was able to get sober, close her CPS case, pay all fines against her, and happily move into her own place with her children."

Learn more about domestic violence in West Virginia: [WVCADV.org](http://WVCADV.org)