

# '09 Domestic Violence Counts National Summary

On September 15, 2009, 1,648 out of 1,980, or 83%, of identified local domestic violence programs in the United States and territories participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 1,648 participating programs about services provided during the 24-hour survey period.

## 65,321 Victims Served in One Day

32,524 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

32,797 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept. 15
Individual Support or Advocacy	90%
Emergency Shelter	74%
Children's Support or Advocacy	57%
Transportation	52%
Job Training/Employment Assistance	21%
Medical Services/Accompaniment	18%
Advocacy/Support for Teen Victims of Dating Violence	16%

## 23,045 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 960 hotline calls every hour.

## 30,735 Educated in Prevention and Education Trainings

On the survey day, 30,735 individuals in communities across the United States and territories attended 1,468 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 9,280 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 5,537 (60%) were from victims seeking emergency shelter or transitional housing.

Insufficient staffing, 30% of programs reported, was one reason they could not meet domestic violence victims' request for services. Seventy-two percent of programs have less than 20 paid staff, and 38% of those programs have less than 10 paid staff. In 2009, programs reported letting go or not replacing 1,989 positions because of lack of funding.

Programs were unable to provide services for many reasons, as reported below.

- 40% reported not enough funding for needed programs and services.
- 24% reported no available beds or funding for hotels.
- 23% reported not enough specialized services.
- 11% reported limited funding for translators, bilingual staff, or accessible equipment.

"The victims who come to us aren't asking for much. They need safety. They need support. They need to know they can keep their children safe from violence in their homes."

—California Advocate



# '09 Domestic Violence Counts Alabama Summary

On September 15, 2009, 18 out of 18, or 100%, of identified local domestic violence programs in Alabama participated in the 2009 National Census of Domestic Violence Services.

## 834 Victims Served in One Day

346 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

488 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	89%
Court Accompaniment/Advocacy	78%
Individual Support or Advocacy	72%
Advocacy Related to Public Benefits/TANF/Welfare	67%
Childcare/Daycare	28%

## 187 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 8 hotline calls every hour.

## 787 Educated in Prevention and Education Trainings

On the survey day, 787 individuals in communities across Alabama attended 34 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 76 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 51 (67%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 33% reported not enough funding for needed programs and services.
- 33% reported not enough specialized services.
- 22% reported not enough staff.
- 17% reported no available beds or funding for hotels.
- 11% reported limited funding for translators, bilingual staff, or accessible equipment.

"A woman came to our shelter today. She was very happy to be here. She had been sleeping in her car after she left an abusive relationship because she didn't know about our agency."

"A 60-year-old woman came to our shelter today, leaving her abusive husband. With our help, she filled out a petition for a Protection from Abuse Order."



# '09 Domestic Violence Counts Alaska Summary

On September 15, 2009, 17 out of 17, or 100%, of identified programs that serve victims of domestic violence in Alaska participated in the 2009 National Census of Domestic Violence Services.

## 515 Victims Served in One Day

281 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

234 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Court Accompaniment/Advocacy	53%
Advocacy Related to Housing Office/Landlord	53%
Advocacy Related to Mental Health	35%
Advocacy Related to Substance Abuse	41%
Rural Outreach	18%
Children's Support or Advocacy	65%
Individual Support or Advocacy	88%

## 76 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 3 hotline calls every hour.

## 125 Educated in Prevention and Education Trainings

On the survey day, 125 individuals in communities across Alaska attended training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 19 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 13 (68%) were from victims seeking emergency shelter or transitional housing.

Programs reported that lack of staffing was a reason they could not meet domestic violence victims' request for services. Fifty-nine percent of programs have less than 20 paid staff, and 24% of those programs have less than 10 paid staff. In 2009, programs reported a decrease of 9 positions due to lack of funding.

"Our shelter has been at or over capacity for almost a year now, and the number of requests for shelter just continues to rise."

"A sex offender tried to contact a victim at our program and at other agencies in town. We were able to keep the victim safe and maintain confidentiality."

# '09 Domestic Violence Counts Arizona Summary

On September 15, 2009, 36 out of 40, or 90%, of identified local domestic violence programs in Arizona participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 36 participating programs about services provided during the 24-hour survey period.

## 1,567 Victims Served in One Day

1,286 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

281 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	83%
Transitional Housing	64%
Group Support or Advocacy	61%
Individual Support or Advocacy	86%
Children's Support or Advocacy	47%
Court Accompaniment/Advocacy	31%
Legal Representation by an Attorney	14%
Advocacy Related to Placement/Care for Animals	11%

## 199 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 8 hotline calls every hour.

## 582 Educated in Prevention and Education Trainings

On the survey day, 582 individuals in communities across Arizona attended 55 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 296 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 259 (88%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 39% reported no available beds or funding for hotels.
- 33% reported not enough funding for needed programs and services.
- 25% reported not enough staff.
- 25% reported not enough specialized services.
- 14% reported limited funding for translators, bilingual staff, or accessible equipment.

"A survivor called today. Her abuser found out where she was living and called her landlord, causing trouble for her. He then withdrew all the money from their joint account. She wanted to come to the shelter, but we don't have enough staffing at our shelter. So we safety planned with her. If we could hire more staff, more people could come into shelter."

"After receiving a donation, our program was able to turn our utilities back on."

# '09 Domestic Violence Counts Arkansas Summary

On September 15, 2009, 35 out of 37, or 95%, of identified local domestic violence programs in Arkansas participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 35 participating programs about services provided during the 24-hour survey period.

## 606 Victims Served in One Day

306 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

300 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	71%
Emergency Shelter	63%
Group Support or Advocacy	46%
Transportation	43%
Children's Support or Advocacy	37%
Court Accompaniment/Advocacy	31%
Advocacy Related to Public Benefits/TANF/Welfare	23%
Transitional Housing	20%

## 165 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 7 hotline calls every hour.

## 1,207 Educated in Prevention and Education Trainings

On the survey day, 1,207 individuals in communities across Arkansas attended 16 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 54 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 48 (89%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 34% reported not enough funding for needed programs and services.
- 26% reported not enough specialized services.
- 26% reported not enough staff.
- 20% reported no available beds or funding for hotels.
- 11% reported limited funding for translators, bilingual staff, or accessible equipment.

"On the Census Day, two women miscarried as a result of domestic violence."

"A woman was able to obtain a protection order with the help of an advocate. Her abuser sexually molested her child and threatened to kill them both if she went to the authorities."



# '09 Domestic Violence Counts California Summary

On September 15, 2009, 74 out of 126, or 59%, of identified local domestic violence programs in California participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 74 participating programs about services provided during the 24-hour survey period.

## 3,674 Victims Served in One Day

2,121 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,553 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	84%
Legal Accompaniment/Court Advocacy	64%
Children's Support or Advocacy	62%
Transportation	62%
Advocacy Related to Public Benefits/TANF/Welfare	50%
Advocacy Related to Housing Office/Landlord	42%
Translation/Interpretation Services	41%
Therapy/Counseling for Adults (by licensed practitioner)	34%

## 922 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 38 hotline calls every hour.

## 2,105 Educated in Prevention and Education Trainings

On the survey day, 2,105 individuals in communities across California attended 56 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 492 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 333 (68%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 58% reported not enough funding for needed programs and services.
- 47% reported not enough staff.
- 34 reported no available beds or funding for hotels.
- 16% reported limited funding for translators, bilingual staff, or accessible equipment.
- 15% reported not enough specialized services.

"A Spanish-speaking survivor who was eight months pregnant was so severely abused that her obstetrician recommended she go to the emergency room. A bilingual advocate helped her put together a safety plan in case her abuser was released from jail and also helped her file for a temporary restraining order."

"Due to budget restrictions, an entire floor of a county jail was closed. An abuser who was let free repeatedly harassed the victim despite a no-contact order. The district attorney recommended that the survivor come to us for assistance with a restraining order."

# '09 Domestic Violence Counts Colorado Summary

On September 15, 2009, 33 out of 45, or 73%, of identified local domestic violence programs in Colorado participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 33 participating programs about services provided during the 24-hour survey period.

## 1,218 Victims Served in One Day

567 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

651 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	94%
Emergency Shelter	61%
Children's Support or Advocacy	55%
Legal Accompaniment/Court Advocacy	58%
Rural Outreach	33%
Financial Skills/Budgeting	18%
Job Training/Employment Assistance	18%
Advocacy Related to Placement/Care of Animals	9%

## 521 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 22 hotline calls every hour.

## 419 Educated in Prevention and Education Trainings

On the survey day, 419 individuals in communities across Colorado attended 32 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 160 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 107 (67%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 36% reported not enough funding for needed programs and services.
- 30% reported not enough specialized services.
- 21% reported no available beds or funding for hotels.
- 18% reported not enough staff.
- 9% reported limited funding for translators, bilingual staff, or accessible equipment.

"We are working with a senior citizen. Her abusive husband cut off all her funds, and she can't afford medical treatments. She doesn't have any family who can help her."

"We were able to help a hearing-impaired woman in an abusive relationship by offering strategies specific for her needs."

# '09 Domestic Violence Counts Connecticut Summary

On September 15, 2009, 16 out of 16, or 100%, of identified local domestic violence programs in Connecticut participated in the 2009 National Census of Domestic Violence Services.

## 926 Victims Served in One Day

226 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

700 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	100%
Emergency Shelter	81%
Group Support or Advocacy	88%
Children's Support or Advocacy	100%
Advocacy Related to Housing Office/Landlord	50%
Legal Accompaniment/Court Advocacy	88%
Transportation	75%
Advocacy Related to Immigration	50%

## 192 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 8 hotline calls every hour.

## 489 Educated in Prevention and Education Trainings

On the survey day, 489 individuals in communities across Connecticut attended 15 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 67 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 39 (58%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 38% reported not enough staff.
- 38% reported not enough funding for needed programs and services.
- 38% reported not enough specialized services.
- 31% reported no available beds or funding for hotels.
- 25% reported limited funding for translators, bilingual staff, or accessible equipment.

"A survivor was unable to obtain child support from her abusive ex-husband because we don't have a staff attorney and there is no legal assistance available to help her. As a result, she's unable to afford housing for her and her children."

"Since demand for services has increased so dramatically in the past two years, we've collaborated and coordinated with other agencies to increase victim safety."



# '09 Domestic Violence Counts Delaware Summary

On September 15, 2009, 7 out of 7, or 100%, of identified local domestic violence programs in Delaware participated in the 2009 National Census of Domestic Violence Services.

## 194 Victims Served in One Day

50 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

144 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	86%
Emergency Shelter	57%
Group Support or Advocacy	43%
Court Accompaniment/Advocacy	43%
Transportation	43%
Advocacy Related to Child Welfare/Protective Services	29%
Therapy/Counseling for Adults (by licensed practitioner)	29%
Rural Outreach	29%
Financial Skills/Budgeting	29%

## 37 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources.

## 50 Educated in Prevention and Education Trainings

On the survey day, 50 individuals in communities across Delaware attended 3 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 23 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 7 (30%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 57% reported not enough funding for needed programs and services.
- 29% reported not enough staff.
- 29% reported no available beds or funding for hotels.

"Our program is struggling to provide services to victims. It's difficult when we literally don't have enough food, toiletries, and linens for our residents in the shelter."

"The number of homeless families is rising, including those who are homeless due to domestic violence. Today, we were unable to take in three women because our shelter is full. Although we know they're safe tonight, it's frustrating that we don't have space for them."

# '09 Domestic Violence Counts District of Columbia Summary

On September 15, 2009, 10 out of 10, or 100%, of identified local domestic violence programs in District of Columbia participated in the 2009 National Census of Domestic Violence Services.

## 394 Victims Served in One Day

266 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

128 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	90%
Advocacy Related to Public Benefits/TANF/Welfare	30%
Legal Representation by an Attorney	20%
Children's Support or Advocacy	30%
Advocacy/Support for Teen Victims of Dating Violence	10%
Transportation	30%
Transitional Housing	40%
Emergency Shelter	40%

## 40 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 2 hotline calls every hour.

## 40 Educated in Prevention and Education Trainings

On the survey day, 40 individuals in communities across District of Columbia attended 4 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 101 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 53 (52%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 50% reported not enough staff.
- 40% reported no available beds or funding for hotels.
- 30% reported not enough funding for needed programs and services.
- 20% reported not enough specialized services.

"It's important to create comprehensive solutions to address violence in our communities and schools."

"Unfortunately, some survivors don't seek medical attention because they can't afford the cost."

# '09 Domestic Violence Counts Florida Summary

On September 15, 2009, 42 out of 42, or 100%, of identified local domestic violence programs in Florida participated in the 2009 National Census of Domestic Violence Services.

## 3,097 Victims Served in One Day

1,824 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,273 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	100%
Individual Support or Advocacy	98%
Children's Support or Advocacy	81%
Group Support or Advocacy	74%
Transportation	71%
Court Accompaniment/Advocacy	69%
Advocacy Related to Public Benefits/TANF/Welfare	62%
Advocacy Related to Child Welfare/Protective Services	52%

## 731 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 30 hotline calls every hour.

## 834 Educated in Prevention and Education Trainings

On the survey day, 834 individuals in communities across Florida attended 52 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 234 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 72 (31%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 40% reported not enough funding for needed programs and services.
- 29% reported not enough specialized services.
- 26% reported not enough staff.
- 24% reported no available beds or funding for hotels.
- 10% reported limited funding for translators, bilingual staff, or accessible equipment.

"One survivor wants to relocate to another state for more job opportunities but she can't because of custody issues. Becoming economically secure is difficult."

"Many survivors we work with need dental care, but there is no low-cost or free dental services in our community. Many of them struggle with tooth pain, infections, and abscesses daily."

# '09 Domestic Violence Counts Georgia Summary

On September 15, 2009, 34 out of 51, or 67%, of identified local domestic violence programs in Georgia participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 34 participating programs about services provided during the 24-hour survey period.

## 1,512 Victims Served in One Day

857 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

655 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Advocacy Related to Public Benefits/TANF/Welfare	65%
Court Accompaniment/Advocacy	62%
Transitional Housing	29%
Children's Support or Advocacy	91%
Advocacy Related to Mental Health	47%
Advocacy Related to Substance Abuse	35%
Advocacy Related to Child Welfare/Protective Services	56%
Group Support or Advocacy	62%

## 537 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 22 hotline calls every hour.

## 333 Educated in Prevention and Education Trainings

On the survey day, 333 individuals in communities across Georgia attended 20 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 176 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 114 (65%) were from victims seeking emergency shelter or transitional housing.

Programs reported that lack of staffing was a reason they could not meet domestic violence victims' requests for services. Ninety-four percent of programs have less than 20 paid staff, and 29% of those programs have less than 10 paid staff. In 2009, programs reported letting go or not replacing 60 positions because of lack of funding.

Programs were unable to provide services for many reasons, as reported below.

- 50% reported not enough funding for needed programs and services.
- 32% reported no available beds or funding for hotels.
- 29% reported not enough specialized services.
- 29% reported not enough staff.
- 18% reported limited funding for translators, bilingual staff, or accessible equipment.

"Although a poor economy does not cause domestic violence, economic hardships exacerbate already violent relationships. In the past year, we've had an increase in the number of calls to our crisis line, and our shelters are consistently full. When our shelters are full, we try to find other shelters, but we'll always provide advocacy and support."

# '09 Domestic Violence Counts Guam Summary

On September 15, 2009, 2 out of 3, or 67%, of identified local domestic violence programs in Guam participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 2 participating programs about services provided during the 24-hour survey period.

## 10 Victims Served in One Day

1 domestic violence victim found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

9 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	50%
Emergency Shelter	50%
Legal Representation by an Attorney	50%
Court Accompaniment/Advocacy	50%
Advocacy Related to Public Benefits/TANF/Welfare	50%

## 14 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources.

## 3 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation.

Programs were unable to provide services for many reasons, as reported below.

- 50% reported no available beds or funding for hotels.
- 50% reported not enough funding for needed programs and services.

"Our attorney helped a victim successfully obtain a protective order."

"We have seen an increase in high profile perpetrators, and victims are too afraid to report them. They're afraid that they will not get fair assistance, treatment or justice."



# '09 Domestic Violence Counts Hawaii Summary

On September 15, 2009, 17 out of 18, or 94%, of identified local domestic violence programs in Hawaii participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 17 participating programs about services provided during the 24-hour survey period.

## 505 Victims Served in One Day

172 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

333 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	76%
Emergency Shelter	35%
Transitional Housing	12%
Advocacy Related to Immigration	18%
Legal Representation by Attorney	12%
Advocacy Related to Public Benefits/TANF/Welfare	35%
Advocacy Related to Child Welfare/Protective Services	18%

## 107 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 4 hotline calls every hour.

## 210 Educated in Prevention and Education Trainings

On the survey day, 210 individuals in communities across Hawaii attended 5 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 35 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 24 (69%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 41% reported not enough staff.
- 41% reported not enough funding for needed programs and services.
- 29% reported not enough specialized services.
- 18% reported limited funding for translators, bilingual staff, or accessible equipment.

"In the past, we provided childcare for victims when they needed to go to court or had job interviews, but we can no longer offer childcare because of funding cuts."

"Three survivors had car troubles today, so we drove them to their appointments. Because of this, we didn't have enough staff at our shelter and one survivor lost a housing opportunity."

# '09 Domestic Violence Counts Idaho Summary

On September 15, 2009, 28 out of 28, or 100%, of identified local domestic violence programs in Idaho participated in the 2009 National Census of Domestic Violence Services.

## 546 Victims Served in One Day

206 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

340 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	86%
Emergency Shelter	50%
Advocacy Related to Technology Use	4%
Legal Representation by an Attorney	11%
Transitional Housing	36%
Rural Outreach	32%
Advocacy Related to Immigration	29%
Advocacy Related to Mental Health	25%

## 171 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 7 hotline calls every hour.

## 402 Educated in Prevention and Education Trainings

On the survey day, 402 individuals in communities across Idaho attended 12 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 165 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 86 (52%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 46% reported not enough funding for needed programs and services.
- 32% reported not enough staff.
- 25% reported not enough specialized services.
- 11% reported no available beds or funding for hotels.

"A survivor and her daughters spent last night at a local motel after her abuser beat her. She asked me, 'What is worse: a beating every week or not having a roof over my children's head and food in their bellies?' How do I answer that question?"

"Today was an exciting day! One of our residents delivered a baby before the ambulance arrived. She said she felt safe for the first time in months and when she relaxed, the baby came! Mother and baby are fine!"

# '09 Domestic Violence Counts Illinois Summary

On September 15, 2009, 62 out of 68, or 91%, of identified local domestic violence programs in Illinois participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 62 participating programs about services provided during the 24-hour survey period.

## 2,830 Victims Served in One Day

910 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,920 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Legal Representation by an Attorney	8%
Transportation	48%
Transitional Housing	44%
Advocacy Related to Mental Health	26%
Advocacy Related to Substance Abuse	11%
Advocacy Related to Child Welfare/Protective Services	19%
Advocacy Related to Immigration	18%
Translation/Interpretation Services	18%

## 1,236 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 52 hotline calls every hour.

## 930 Educated in Prevention and Education Trainings

On the survey day, 930 individuals in communities across Illinois attended 76 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 711 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 168 (24%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 40% reported not enough staff.
- 27% reported no available beds or funding for hotels.
- 44% reported not enough funding for needed programs and services.
- 19% reported not enough specialized services.
- 15% of programs had limited funding for translators, bilingual staff, or accessible equipment.

"On the Census Day, we had a large family come to our shelter. As we were getting them settled, the police brought in another victim who had been abused. It was an incredibly busy day."

"Today was a good day: we got a financial donation, a translator was available to help survivors get protection orders from their abusers, and we were able to obtain a bus pass for a client to get to work."

# '09 Domestic Violence Counts Indiana Summary

On September 15, 2009, 45 out of 48, or 94%, of identified local domestic violence programs in Indiana participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 45 participating programs about services provided during the 24-hour survey period.

## 1,795 Victims Served in One Day

1,069 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

726 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	98%
Emergency Shelter	69%
Children's Support or Advocacy	69%
Advocacy Related to Child Welfare/Protective Services	42%
Transportation	60%
Court Accompaniment/Advocacy	49%
Job Training/Employment Assistance	44%
Advocacy Related to Mental Health	38%

## 657 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 27 hotline calls every hour.

## 736 Educated in Prevention and Education Trainings

On the survey day, 736 individuals in communities across Indiana attended 35 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 69 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 53 (77%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 29% reported not enough staff.
- 16% reported no available beds or funding for hotels.
- 29% reported not enough funding for needed programs and services.
- 18% reported not enough specialized services.
- 7% reported limited funding for translators, bilingual staff, or accessible equipment.

"We've had a 32% increase in clients this year as a result of the economic downturn. We need more long-term, transitional support programs, and more funding for non-residential, follow-up supportive services."

"Our length of shelter stay has increased dramatically. We've found ways to assist clients requesting shelter even when we don't have space by increasing services and working with non-shelter clients on a long-term basis."

# '09 Domestic Violence Counts Iowa Summary

On September 15, 2009, 26 out of 27, or 96%, of identified local domestic violence programs in Iowa participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 26 participating programs about services provided during the 24-hour survey period.

## 924 Victims Served in One Day

456 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

468 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	85%
Children's Support or Advocacy	65%
Emergency Shelter	62%
Court Accompaniment/Advocacy	54%
Advocacy Related to Housing Office/Landlord	54%
Rural Outreach	42%
Group Support or Advocacy	35%
Transportation	35%

## 389 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 16 hotline calls every hour.

## 1,084 Educated in Prevention and Education Trainings

On the survey day, 1,084 individuals in communities across Iowa attended 36 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 102 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 76 (75%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 54% reported not enough funding for needed programs and services.
- 38% reported no available beds or funding for hotels.
- 35% reported not enough staff.
- 23% reported not enough specialized services.
- 12% reported limited funding for translators, bilingual staff, or accessible equipment.

"Today, we helped a young woman who had been strangled by her husband. She came to our shelter, and we went with her to the police. Without us, she would have been alone."

"We serve a large rural area. Today, we travelled over 40 miles to help a victim of domestic violence file for a protection order so she could be safe from her abuser."



# '09 Domestic Violence Counts Kansas Summary

On September 15, 2009, 27 out of 27, or 100%, of identified local domestic violence programs in Kansas participated in the 2009 National Census of Domestic Violence Services.

## 918 Victims Served in One Day

281 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

637 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	93%
Emergency Shelter	70%
Children's Support or Advocacy	56%
Rural Outreach	52%
Financial Skills/Budgeting	44%
Transportation	63%
Translation/Interpretation Services	44%
Advocacy Related to Mental Health	41%

## 381 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 16 hotline calls every hour.

## 533 Educated in Prevention and Education Trainings

On the survey day, 533 individuals in communities across Kansas attended 34 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 94 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 63 (67%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 26% reported not enough staff.
- 15% reported no available beds or funding for hotels.
- 37% reported not enough funding for needed programs and services.
- 22% reported not enough specialized services.
- 7% reported limited funding for translators, bilingual staff, or accessible equipment.

"We were able to provide healthcare to a woman and her child who were severely ill after their abuser locked them in their home and starved them. We also helped her get a protection order from the abuser."

"Budget cuts to our programs are not just numbers on a spreadsheet. Funding cuts impact the daily lives of the people we serve, and decreased funding means that the families we serve are at graver risks."

# '09 Domestic Violence Counts Kentucky Summary

On September 15, 2009, 15 out of 15, or 100%, of identified local domestic violence programs in Kentucky participated in the 2009 National Census of Domestic Violence Services.

## 1,351 Victims Served in One Day

703 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

648 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	100%
Advocacy Related to Housing Office/Landlord	100%
Children's Support or Advocacy	93%
Court Accompaniment/Advocacy	93%
Transportation	93%
Advocacy Related to Public Benefits/TANF/Welfare	93%
Therapy/Counseling for Adults (by licensed practitioner)	50%
Translation/Interpretation Services	36%

## 393 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 16 hotline calls every hour.

## 520 Educated in Prevention and Education Trainings

On the survey day, 520 individuals in communities across Kentucky attended 33 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 56 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 39 (70%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 50% reported not enough staff.
- 36% reported not enough funding for needed programs and services.
- 36% reported not enough specialized services.
- 29% reported no available beds or funding for hotels.
- 21% reported limited funding for translators, bilingual staff, or accessible equipment.

"Because we have just one court advocate serving ten counties, she can't attend court in all those counties. Survivors often have to attend court without an advocate."

"A recent domestic violence homicide in our community generated interest in protection orders. A survivor in one of our programs offered to share her experience. We heard the strength and confidence in her voice and in her willingness to share her story of survival. It reminded us of the critical nature of our work."

# '09 Domestic Violence Counts Louisiana Summary

On September 15, 2009, 20 out of 20, or 100%, of identified local domestic violence programs in Louisiana participated in the 2009 National Census of Domestic Violence Services.

## 1,009 Victims Served in One Day

540 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

469 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	95%
Transitional Housing	40%
Transportation	75%
Individual Support or Advocacy	90%
Translation/Interpretation Services	20%
Childcare/Daycare	20%
Rural Outreach	50%
Legal Representation by an Attorney	25%

## 373 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 16 hotline calls every hour.

## 341 Educated in Prevention and Education Trainings

On the survey day, 341 individuals in communities across Louisiana attended 27 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 80 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 52 (65%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 50% reported not enough funding for needed programs and services.
- 40% reported no available beds or funding for hotels.
- 40% reported not enough specialized services.
- 20% reported not enough staff.
- 15% reported limited funding for translators, bilingual staff, or accessible equipment.

"After 3 weeks of advocacy and support, a survivor made the courageous decision to leave her abuser and her home to enter our shelter."

"Many of the survivors we serve have no health insurance for themselves and their children. Many have no choice but to go without healthcare or medicine."

# '09 Domestic Violence Counts Maine Summary

On September 15, 2009, 9 out of 9, or 100%, of identified local domestic violence programs in Maine participated in the 2009 National Census of Domestic Violence Services.

## 569 Victims Served in One Day

255 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

314 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	100%
Emergency Shelter	78%
Transitional Housing	89%
Advocacy Related to Child Welfare/Protective Services	89%
Advocacy Related to Housing Office/Landlord	78%
Advocacy Related to Public Benefits/TANF/Welfare	56%
Advocacy/Support for Teen Victims of Dating Violence	33%
Legal Representation by an Attorney	33%

## 115 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 5 hotline calls every hour.

## 117 Educated in Prevention and Education Trainings

On the survey day, 117 individuals in communities across Maine attended 9 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 30 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 16 (53%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 78% reported not enough staff.
- 56% reported not enough funding for needed programs and services.
- 33% reported not enough specialized services.
- 22% reported no available beds or funding for hotels.
- 11% reported limited funding for translators, bilingual staff, or accessible equipment.

"Affordable housing is a huge crisis for the people we serve. Our shelter is always full, and there are no housing vouchers available for residents to be able to attain housing."

"Many survivors lose custody of their children to their abusers because they can't afford lawyers or court fees. The costs of obtaining and filing court documents pro se have doubled here."

# '09 Domestic Violence Counts Maryland Summary

On September 15, 2009, 24 out of 24, or 100%, of identified local domestic violence programs in Maryland participated in the 2009 National Census of Domestic Violence Services.

## 1,082 Victims Served in One Day

483 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

599 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	67%
Transitional Housing	46%
Therapy/Counseling for Adults (by licensed therapist)	42%
Therapy/Counseling for Children (by licensed therapist)	33%
Legal Representation by an Attorney	33%
Legal Accompaniment/Services	38%
Translation/Interpretation Services	25%
Advocacy Related to Immigration	13%

## 613 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 26 hotline calls every hour.

## 546 Educated in Prevention and Education Trainings

On the survey day, 546 individuals in communities across Maryland attended 19 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 254 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 83 (33%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 38% reported not enough funding for needed programs and services.
- 33% reported not enough staff.
- 25% reported no available beds or funding for hotels.
- 17% reported not enough specialized services.
- 13% reported limited funding for translators, bilingual staff, or accessible equipment.

"A pregnant woman was brutally attacked by her partner. We provided support to her and her two children and helped her secure a protective order."

"One of the women we work with got her Jewish divorce today. She described it as her independence day. Despite a civil divorce, without the Jewish divorce, she said she felt 'chained' to her husband, unable to move on."



# '09 Domestic Violence Counts Massachusetts Summary

On September 15, 2009, 49 out of 56, or 88%, of identified local domestic violence programs in Massachusetts participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 49 participating programs about services provided during the 24-hour survey period.

## 2,018 Victims Served in One Day

683 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,335 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	88%
Court Accompaniment/Advocacy	49%
Children's Support or Advocacy	51%
Group Support or Advocacy	49%
Emergency Shelter	53%
Advocacy Related to Immigration	45%
Advocacy Related to Mental Health	45%
Transitional Housing	20%

## 763 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 32 hotline calls every hour.

## 555 Educated in Prevention and Education Trainings

On the survey day, 555 individuals in communities across Massachusetts attended 31 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 301 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 162 (54%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 47% reported no available beds or funding for hotels.
- 43% reported not enough funding for needed programs and services.
- 41% reported not enough staff.
- 20% reported not enough specialized services.
- 20% reported limited funding for translators, bilingual staff, or accessible equipment.

"A woman sought help today after her abuser tied her up and beat her while his family watched. The abuser poured gasoline over her feet and threatened to set her on fire. Finally, a family member couldn't stand it anymore and, when the abuser left, untied her and slipped her a cell phone. She called 911 and is now in a safe place. She is incredibly courageous, but she's still extremely afraid."

"Today, we were able to reunite a mother with her two children and provide transportation for another client to an appointment while offering childcare for her child."

# '09 Domestic Violence Counts Michigan Summary

On September 15, 2009, 54 out of 62, or 87%, of identified local domestic violence programs in Michigan participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 54 participating programs about services provided during the 24-hour survey period.

## 2,791 Victims Served in One Day

1,761 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,030 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	90%
Emergency Shelter	90%
Court Accompaniment/Advocacy	54%
Advocacy Related to Housing Office/Landlord	63%
Advocacy Related to Public Benefits/TANF/Welfare	52%
Advocacy Related to Child Welfare/Protective Services	25%
Advocacy Related to Disability Issues	21%
Transportation	63%

## 943 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 39 hotline calls every hour.

## 602 Educated in Prevention and Education Trainings

On the survey day, 602 individuals in communities across Michigan attended 36 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 350 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation.

Programs were unable to provide services for many reasons, as reported below.

- 38% reported not enough funding for needed programs and services.
- 31% reported not enough staff.
- 23% reported no available beds or funding for hotels.
- 8% reported not enough specialized services.
- 6% reported limited funding for translators, bilingual staff, or ADA accessible equipment.

"A child in our shelter told his mom he was thankful they left their abusive home. What a powerful statement that an 8-year-old would be willing to leave his toys, friends, school, and home, just to feel safe."

"On the Census Day, a woman was literally chased into our shelter by the batterer. We called the police and helped her obtain a protection order."

# '09 Domestic Violence Counts Minnesota Summary

On September 15, 2009, 32 out of 75, or 43%, of identified local domestic violence programs in Minnesota participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided the by 32 participating programs about services provided during the 24-hour survey period.

## 2,066 Victims Served in One Day

779 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,287 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	91%
Children's Support or Advocacy	66%
Emergency Shelter	59%
Court Accompaniment/Advocacy	59%
Advocacy Related to Public Benefits/TANF/Welfare	47%
Advocacy Related to Housing Office/Landlord	47%
Transportation	44%
Group Support or Advocacy	41%

## 628 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 26 hotline calls every hour.

## 456 Educated in Prevention and Education Trainings

On the survey day, 456 individuals in communities across Minnesota attended 26 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 368 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 338 (92%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 41% reported no available beds or funding for hotels.
- 34% reported not enough funding for needed programs and services.
- 31% reported not enough staff.
- 16% reported not enough specialized services.
- 9% reported limited funding for translators, bilingual staff, or accessible equipment.

"Many of the survivors we work with have no legal representation. It's difficult for them when their abusers use the legal system to continue harassing them."

"We helped a woman change her locks, so she could be safe from her abuser."

# '09 Domestic Violence Counts Mississippi Summary

On September 15, 2009, 11 out of 15, or 73%, of identified local domestic violence programs in Mississippi participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 11 participating programs about services provided during the 24-hour survey period.

## 337 Victims Served in One Day

175 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

162 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	91%
Individual Support or Advocacy	82%
Transportation	73%
Group Support or Advocacy	64%
Transitional Housing	64%
Therapy/Counseling for Adults (by licensed practitioner)	64%
Children's Support or Advocacy	55%
Childcare/Daycare	55%

## 125 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 5 hotline calls every hour.

## 497 Educated in Prevention and Education Trainings

On the survey day, 497 individuals in communities across Mississippi attended 13 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 14 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 7 (50%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 55% reported not enough funding for needed programs and services.
- 18% reported not enough staff.
- 9% reported not enough specialized services.
- 9% reported limited funding for translators, bilingual staff, or accessible equipment.

"We helped three survivors obtain domestic abuse protection orders today. One victim had been shot by her abuser. It's an overwhelming process for a victim to do alone."

"One survivor we work with finally got her driver's license replaced and went to a job interview. Her abuser took her driver's license, her birth certificate, and her social security card. We were able to help her with funds to get these documents replaced."

# '09 Domestic Violence Counts Missouri Summary

On September 15, 2009, 68 out of 68, or 100%, of identified local domestic violence programs in Missouri participated in the 2009 National Census of Domestic Violence Services.

## 2,033 Victims Served in One Day

1,238 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

795 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	96%
Emergency Shelter	75%
Children's Support or Advocacy	56%
Transportation	56%
Group Support or Advocacy	53%
Court Accompaniment/Advocacy	50%
Advocacy Related to Housing Office/Landlord	43%
Therapy/Counseling for Adults (by licensed practitioner)	43%

## 515 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 21 hotline calls every hour.

## 1,419 Educated in Prevention and Education Trainings

On the survey day, 1,419 individuals in communities across Missouri attended 58 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 416 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 207 (50%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 43% reported not enough funding for needed programs and services.
- 29% reported not enough staff.
- 25% reported no available beds or funding for hotels.
- 21% reported not enough specialized services.
- 6% reported limited funding for translators, bilingual staff, or accessible equipment.

"A client's divorce came through this week. Her ex-husband had kidnapped her before she got away and just a month ago, he killed another woman."

"A survivor came in today to tell us that her abuser had set her car on fire. Most of her personal belongings, including personal identification papers, were in the car because she was getting ready to move into a new home."



# '09 Domestic Violence Counts Montana Summary

On September 15, 2009, 18 out of 21, or 86%, of identified local domestic violence programs in Montana participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 18 participating programs about services provided during the 24-hour survey period.

## 340 Victims Served in One Day

189 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

151 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	100%
Emergency Shelter	78%
Children's Support or Advocacy	72%
Group Support or Advocacy	50%
Advocacy Related to Housing Office/Landlord	39%
Court Accompaniment/Advocacy	33%
Rural Outreach	22%
Advocacy/Support for Teen Victims of Dating Violence	11%

## 143 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 6 hotline calls every hour.

## 77 Educated in Prevention and Education Trainings

On the survey day, 77 individuals in communities across Montana attended 7 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 34 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, all 34 (100%) were from victims seeking emergency shelter or transitional housing.

Programs reported that lack of staffing was a reason they could not meet domestic violence victims' request for services. All (100%) of Montana's program have less than 20 paid staff, and 78% of those programs have less than 10 paid staff. In 2009, programs reported letting go of or not replacing 22 positions because of a lack of funding.

Lack of funding for needed programs and services is another reason programs were unable to meet requests for services. Sixty-two percent of programs have an annual budget of \$300,000 or less, and 23% of those programs have an annual budget of less than \$150,000.

"A teenage survivor came to our shelter for assistance. Her abuser forced her to work and took all her money. He beat her recently because she failed to wash his pants correctly."

"A woman may have to get her toe amputated because she didn't have transportation to get to a doctor in time after an injury. Her abuser had burned her truck to the ground."

# '09 Domestic Violence Counts Nebraska Summary

On September 15, 2009, 23 out of 23, or 100%, of identified local domestic violence programs in Nebraska participated in the 2009 National Census of Domestic Violence Services.

## 606 Victims Served in One Day

203 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

403 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	91%
Children's Support or Advocacy	48%
Emergency Shelter	70%
Court Accompaniment/Advocacy	61%
Transportation	74%
Medical Services/Accompaniment	30%
Rural Outreach	35%
Advocacy/Support for Teen Victims of Dating Violence	26%

## 276 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 12 hotline calls every hour.

## 396 Educated in Prevention and Education Trainings

On the survey day, 396 individuals in communities across Nebraska attended 22 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 232 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 207 (89%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 43% reported not enough funding for needed programs and services.
- 30% reported not enough specialized services.
- 26% reported not enough staff.
- 22% reported limited funding for translators, bilingual staff, or accessible equipment.
- 13% reported no available beds or funding for hotels.

"A woman, whose ex-partner is stalking her, requested shelter on the Census Day. The previous night, he went to her apartment, banged on her door, yelled at her and eventually broke down the door. Unfortunately, all our beds are full, and we have a waiting list of 16 people. There are no other shelters nearby, and we have no funds for hotel stays. Our advocate worked with her and helped her create a safety plan. Even though we could not offer her a place at the shelter, she knew she had support."

# '09 Domestic Violence Counts Nevada Summary

On September 15, 2009, 11 out of 15, or 73%, of identified local domestic violence programs in Nevada participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 11 participating programs about services provided during the 24-hour survey period.

## 333 Victims Served in One Day

199 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

134 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	73%
Individual Support or Advocacy	64%
Transitional Housing	55%
Advocacy Related to Public Benefits/TANF/Welfare	36%
Children's Support or Advocacy	36%
Group Support or Advocacy	27%
Court Accompaniment/Advocacy	36%
Transportation	36%

## 84 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 3 hotline calls every hour.

## 55 Educated in Prevention and Education Trainings

On the survey day, 55 individuals in communities across Nevada attended 8 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 15 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 9 (60%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 36% reported not enough funding for needed programs and services.
- 27% reported not enough staff.
- 27% reported not enough specialized services.
- 9% reported no available beds or funding for hotels.
- 9% reported limited funding for translators, bilingual staff, or accessible equipment.

"More victims request shelter than we have beds available. We need more programs to help victims, we need to hold abusers accountable, and we need more education about domestic violence."

"Victims of domestic violence are losing custody of their children to their abusers because they can't afford an attorney. Limited financial and housing resources also affect their ability to provide for their children, which is another reason why abusers get custody."

# '09 Domestic Violence Counts New Hampshire Summary

On September 15, 2009, 13 out of 13, or 100%, of identified local domestic violence programs in New Hampshire participated in the 2009 National Census of Domestic Violence Services.

## 298 Victims Served in One Day

91 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

207 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	92%
Court Accompaniment/Advocacy	92%
Children's Support or Advocacy	38%
Advocacy Related to Child Welfare/Protective Services	54%
Advocacy Related to Mental Health	46%
Advocacy Related to Substance Abuse	38%
Medical Services/Accompaniment	23%
Transportation	62%

## 88 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 4 hotline calls every hour.

## 640 Educated in Prevention and Education Trainings

On the survey day, 640 individuals in communities across New Hampshire attended 12 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 14 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 10 (71%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 38% reported not enough funding for needed programs and services.
- 23% reported not enough staff.
- 15% reported no available beds or funding for hotels.
- 8% reported not enough specialized services.
- 8% reported limited funding for translators, bilingual staff, or accessible equipment.

"We had a new baby in our shelter! Mom and child are doing just fine and we have a new bundle of baby joy!"

"A resident in our shelter celebrated her birthday. We gave her presents and a gas card so she could visit her child who's living in another state. She thanked us for making her day!"

# '09 Domestic Violence Counts New Jersey Summary

On September 15, 2009, 23 out of 25, or 92%, of identified local domestic violence programs in New Jersey participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 23 participating programs about services provided during the 24-hour survey period.

## 1,220 Victims Served in One Day

525 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

685 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	91%
Emergency Shelter	91%
Advocacy Related to Public Benefits/TANF/Welfare	78%
Group Support or Advocacy	74%
Children's Support or Advocacy	70%
Court Accompaniment/Advocacy	65%
Transitional Housing	57%
Transportation	57%

## 634 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 26 hotline calls every hour.

## 600 Educated in Prevention and Education Trainings

On the survey day, 600 individuals in communities across New Jersey attended 19 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 299 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 96 (32%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 61% reported no available beds or funding for hotels.
- 39% reported not enough staff.
- 39% reported not enough funding for needed programs and services.
- 26% reported not enough specialized services.
- 9% reported limited funding for translators, bilingual staff, or accessible equipment.

"We added a new bedroom to our safe house the morning of the survey count. By evening, the room was filled by a new resident."

"We helped a woman who had been raped and physically assaulted by her partner. The victim didn't know what to do, so we explained to her her rights under the Prevention of Domestic Violence Act, and went with her to court because she was afraid of seeing him again. The court granted her a restraining order."



# '09 Domestic Violence Counts New Mexico Summary

On September 15, 2009, 27 out of 29, or 93%, of identified local domestic violence programs in New Mexico participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 27 participating programs about services provided during the 24-hour survey period.

## 991 Victims Served in One Day

565 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

426 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Court Accompaniment/Advocacy	52%
Legal Representation by Attorney	15%
Transportation	56%
Children's Support or Advocacy	52%
Transitional Housing	41%
Advocacy/Support for Teen Victims of Dating Violence	7%
Rural Outreach	22%
Childcare/Daycare	19%

## 152 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 6 hotline calls every hour.

## 306 Educated in Prevention and Education Trainings

On the survey day, 306 individuals in communities across New Mexico attended 14 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 182 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 93 (51%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 33% reported not enough funding for needed programs and services.
- 26% reported no available beds or funding for hotels.
- 22% reported not enough staff.
- 19% reported not enough specialized services.
- 7% reported limited funding for translators, bilingual staff, or accessible equipment.

"Many of our shelter clients have no health insurance. They are forced to go to emergency rooms for themselves and their children, which results in huge hospital bills that they can't pay."

"The survivors we work with have very little resources."

# '09 Domestic Violence Counts New York Summary

On September 15, 2009, 56 out of 115, or 49%, of identified local domestic violence programs in New York participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 56 participating programs about services provided during the 24-hour survey period.

## 3,397 Victims Served in One Day

1,543 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,854 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	89%
Emergency Shelter	70%
Legal Accompaniment/Services	77%
Advocacy Related to Public Benefits/TANF/Welfare	63%
Financial Skills/Budgeting	23%
Transitional Housing	32%
Advocacy/Support for Teen Victims of Dating Violence	13%
Advocacy Related to Housing Office/Landlord	55%

## 1,549 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 65 hotline calls every hour.

## 625 Educated in Prevention and Education Trainings

On the survey day, 625 individuals in communities across New York attended 34 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 678 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 368 (54%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 39% reported not enough funding for needed programs and services.
- 36% reported no available beds or funding for hotels.
- 27% reported not enough staff.
- 20% reported not enough specialized services.
- 13% reported limited funding for translators, bilingual staff, or accessible equipment.

"A victim was punched, kicked, and strangled by her abuser. She was arrested because she grabbed a knife to defend herself. The abuser had a superficial cut on his arm while she was covered in bruises."

"We shut down one of our nonresidential program because of lack of funding."

# '09 Domestic Violence Counts North Carolina Summary

On September 15, 2009, 63 out of 82, or 77%, of identified local domestic violence programs in North Carolina participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 63 participating programs about services provided during the 24-hour survey period.

## 1,677 Victims Served in One Day

636 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,041 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	94%
Emergency Shelter	84%
Court Accompaniment/Advocacy	60%
Children's Support or Advocacy	56%
Group Support or Advocacy	46%
Transportation	44%
Advocacy Related to Public Benefits/TANF/Welfare	32%
Advocacy Related for Child Welfare/Protective Services	24%

## 857 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 36 hotline calls every hour.

## 727 Educated in Prevention and Education Trainings

On the survey day, 727 individuals in communities across North Carolina attended 45 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 179 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 69 (39%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 44% reported not enough funding for needed programs and services.
- 22% reported not enough specialized services.
- 21% reported not enough staff.
- 11% reported no available beds or funding for hotels.
- 8% reported limited funding for translators, bilingual staff, or accessible equipment.

"A victim was beaten so severely by her abuser that she was hospitalized for three days. She came to our shelter today and was reunited with her children. The abuser has not been located, but he sends her text messages telling her that he will find her to finish the job."

"A client will be testifying today in a Superior Court hearing about her domestic violence kidnapping and rape. It is horrible that she will have to go by herself because we don't have enough staff for someone to go with her."

# '09 Domestic Violence Counts North Dakota Summary

On September 15, 2009, 21 out of 21, or 100%, of identified local domestic violence programs in North Dakota participated in the 2009 National Census of Domestic Violence Services.

## 283 Victims Served in One Day

126 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

157 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Legal Representation by Attorney	10%
Individual Support or Advocacy	95%
Emergency Shelter	52%
Transitional Housing	29%
Rural Outreach	33%
Transportation	43%
Children's Support or Advocacy	33%
Advocacy Related to Mental Health	10%

## 97 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 4 hotline calls every hour.

## 71 Educated in Prevention and Education Trainings

On the survey day, 71 individuals in communities across North Dakota attended 4 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 28 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 16 (57%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 43% reported not enough funding for needed programs and services.
- 19% reported not enough specialized services.
- 14% reported not enough staff.
- 10% reported no available beds or funding for hotels.

"Because of funding cuts, we've been unable to travel to outlying areas to meet with victims. Nor can they come to us because they either have no car or no money for gas. We're doing the best we can by doing more advocacy over the phone."

"Oftentimes, families don't have healthcare because they make just too much to qualify for subsidized healthcare but too little to afford health insurance. The result is they don't receive medical care when it is needed."

# '09 Domestic Violence Counts Ohio Summary

On September 15, 2009, 70 out of 70, or 100%, of identified local domestic violence programs in Ohio participated in the 2009 National Census of Domestic Violence Services.

## 2,016 Victims Served in One Day

812 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,204 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	83%
Emergency Shelter	74%
Legal Accompaniment/Services	59%
Transportation	43%
Children's Support or Advocacy	39%
Group Support or Advocacy	33%
Transitional Housing	20%
Advocacy/Support for Teen Victims of Dating Violence	14%

## 657 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 27 hotline calls every hour.

## 1,091 Educated in Prevention and Education Trainings

On the survey day, 1,091 individuals in communities across Ohio attended 50 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 136 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 92 (68%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 40% reported not enough funding for needed programs and services.
- 23% reported not enough staff.
- 19% reported not enough specialized services.
- 13% reported no available beds or funding for hotels.
- 1% reported limited funding for translators, bilingual staff, or accessible equipment.

"Because no affordable, long-term housing was available, two of our clients went back to their abusers. One woman was abused again and had to be hospitalized. Children's services took her children out of the abusive home, but the woman has no where to go."

"A woman and her autistic son came to our shelter. The abuser had been starving them, and they were so excited when we filled their cupboard with food!"



# '09 Domestic Violence Counts Oklahoma Summary

On September 15, 2009, 27 out of 33, or 82%, of identified local domestic violence programs in Oklahoma participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 27 participating programs about services provided during the 24-hour survey period.

## 699 Victims Served in One Day

366 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

333 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	81%
Individual Support or Advocacy	96%
Children's Support or Advocacy	56%
Transportation	70%
Group Support or Advocacy	59%
Therapy/Counseling for Adults (by licensed practitioner)	44%
Advocacy Related to Mental Health	41%
Advocacy Related to Substance Abuse	41%

## 445 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 19 hotline calls every hour.

## 157 Educated in Prevention and Education Trainings

On the survey day, 157 individuals in communities across Oklahoma attended 24 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 125 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 54 (43%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 33% reported not enough staff.
- 22% reported no available beds or funding for hotels.
- 22% reported not enough funding for needed programs and services.
- 22% reported not enough specialized services.
- 19% reported limited funding for translators, bilingual staff, or accessible equipment.

"Today, we were able to help a woman who had been abused for years. She received counseling and help with filling out a protection order, and she applied for a free alarm system for her house. We also helped another survivor who is Deaf."

"A survivor we work with was seriously injured and now she can't walk. Free and low-income clinics cannot treat such a serious injury, and she can't afford other medical care. Without medical care, she can't work, but without a job, she can't afford medical care."

# '09 Domestic Violence Counts Oregon Summary

On September 15, 2009, 29 out of 47, or 62%, of identified local domestic violence programs in Oregon participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 29 participating programs about services provided during the 24-hour survey period.

## 1,312 Victims Served in One Day

576 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

736 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	100%
Emergency Shelter	79%
Advocacy Related to Public Benefits/TANF/Welfare	69%
Children's Support or Advocacy	66%
Transportation	66%
Advocacy Related to Housing Office/Landlord	62%
Group Support or Advocacy	55%
Court Accompaniment/Advocacy	48%

## 458 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 19 hotline calls every hour.

## 67 Educated in Prevention and Education Trainings

On the survey day, 67 individuals in communities across Oregon attended 6 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 277 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 230 (83%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 28% reported not enough staff.
- 34% reported no available beds or funding for hotels.
- 45% reported not enough funding for needed programs and services.
- 28% reported not enough specialized services.
- 14% reported limited funding for translators, bilingual staff, or accessible equipment.

"With donations decreasing, it's harder for us to provide the basics for our residents. A woman recently came to our shelter with a one-month-old baby. We didn't have diapers for a newborn, so she taped the sides of a size-3 diaper to fit her baby."

"One of things that's difficult to provide is counseling for children. The cost is too high for us to provide and survivors can't afford it on their own. Children are affected by domestic violence, and we don't have counseling services for them."

# '09 Domestic Violence Counts Pennsylvania Summary

On September 15, 2009, 61 out of 61, or 100%, of identified local domestic violence programs in Pennsylvania participated in the 2009 National Census of Domestic Violence Services.

## 2,597 Victims Served in One Day

1,190 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,407 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	95%
Emergency Shelter	77%
Children's Support or Advocacy	56%
Court Accompaniment/Advocacy	67%
Legal Representation by an Attorney	28%
Advocacy/Support for Teen Victims of Dating Violence	18%
Advocacy Related to Mental Health	34%
Medical Services/Accompaniment	23%

## 950 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 40 hotline calls every hour.

## 1,473 Educated in Prevention and Education Trainings

On the survey day, 1,473 individuals in communities across Pennsylvania attended 75 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 365 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 247 (68%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 49% reported not enough funding for needed programs and services.
- 38% reported not enough staff.
- 31% reported no available beds or funding for hotels.
- 25% reported not enough specialized services.
- 16% reported limited funding for translators, bilingual staff, or accessible equipment.

"A mother and her children finally moved to a new, safe apartment today. They had been waiting 9 months, moving from shelter to shelter before she could attain the finances to move to a place of her own."

"Our shelters are filled and we have no more space. Lack of affordable housing is also making it difficult for our residents to move on. In the previous month, we've had to turn down more women and children for shelter services than in the previous six months."

# '09 Domestic Violence Counts Puerto Rico Summary

On September 15, 2009, 10 out of 10, or 100%, of identified local domestic violence programs in Puerto Rico participated in the 2009 National Census of Domestic Violence Services.

## 97 Victims Served in One Day

57 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

40 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Transitional Housing	20%
Legal Representation by an Attorney	20%
Advocacy Related to Mental Health	20%
Advocacy Related to Immigration	10%
Transportation	70%
Medical Services/Accompaniment	10%
Group Support or Advocacy	20%

## 29 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources.

## 5 Educated in Prevention and Education Trainings

On the survey day, 5 individuals in communities across Puerto Rico attended 4 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 13 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 12 (92%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 30% reported not enough staff.
- 30% reported not enough funding for needed programs and services.
- 30% reported not enough specialized services.
- 10% reported limited funding for translators, bilingual staff, or accessible equipment.

We have a family who have been in our shelter for 6 months. We're trying our best to relocate the survivor and her children to a permanent home, but it's difficult when there's no affordable housing or transitional housing available.

# '09 Domestic Violence Counts Rhode Island Summary

On September 15, 2009, 6 out of 6, or 100%, of identified local domestic violence programs in Rhode Island participated in the 2009 National Census of Domestic Violence Services.

## 321 Victims Served in One Day

83 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

238 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	100%
Children's Support or Advocacy	67%
Court Accompaniment/Advocacy	83%
Advocacy Related to Public Benefits/TANF/Welfare	67%
Group Support or Advocacy	33%
Advocacy/Support for Teen Victims of Dating Violence	33%
Emergency Shelter	83%
Transitional Housing	67%

## 104 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 4 hotline calls every hour.

## 113 Educated in Prevention and Education Trainings

On the survey day, 113 individuals in communities across Rhode Island attended 12 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 26 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation.

Programs reported that lack of staffing was a reason they could not meet domestic violence victims' request for services. All of Rhode Island's programs have less than 20 paid staff. In 2009, programs reported letting go of or not replacing 13 positions because of a lack of funding.

Programs were unable to provide services for many reasons, as reported below.

- 33% reported not enough staff.
- 33% reported not enough funding for needed programs and services.
- 17% reported not enough specialized services.

"Survivors of domestic violence have to overcome challenges and barriers daily. Many people don't understand the dynamics of domestic violence, and survivors feel stigmatized and undervalued. We need more domestic violence awareness, understanding, and prevention. We also need to look at how domestic violence affects children, elders, and the disabled."

"Due to statewide cuts, many of our clients don't have healthcare, and as a result don't receive adequate medical care or medication."



# '09 Domestic Violence Counts South Carolina Summary

On September 15, 2009, 13 out of 13, or 100%, of identified local domestic violence programs in South Carolina participated in the 2009 National Census of Domestic Violence Services.

## 376 Victims Served in One Day

260 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

116 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	100%
Emergency Shelter	100%
Group Support or Advocacy	77%
Children's Support or Advocacy	77%
Advocacy Related to Child Welfare/Protective Services	8%
Advocacy Related to Immigration	23%
Advocacy Related to School System	15%
Legal Representation by an Attorney	15%

## 122 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 5 hotline calls every hour.

## 438 Educated in Prevention and Education Trainings

On the survey day, 438 individuals in communities across South Carolina attended 15 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 11 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 4 (36%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 46% reported not enough funding for needed programs and services.
- 38% reported not enough specialized services.
- 23% reported not enough staff.
- 15% reported no available beds or funding for hotels.
- 8% reported limited funding for translators, bilingual staff, or accessible equipment.

"A client needed medication after her abuser injured her eye. But the perscription cost was \$70 and we have no funds available to help her."

"A former client called to tell me that she went on her first vacation without her abuser, and said how free it felt to order food for herself, go where she wanted to go, and do whatever she wanted to do."

# '09 Domestic Violence Counts South Dakota Summary

On September 15, 2009, 20 out of 43, or 47%, of identified local domestic violence programs in South Dakota participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 20 participating programs about services provided during the 24-hour survey period.

## 361 Victims Served in One Day

219 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

142 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	90%
Emergency Shelter	75%
Children's Support or Advocacy	65%
Transportation	60%
Rural Outreach	40%
Advocacy Related to Public Benefit/TANF/Welfare	45%
Advocacy Related to Housing Office/Landlord	45%
Transitional Housing	35%

## 162 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 7 hotline calls every hour.

## 575 Educated in Prevention and Education Trainings

On the survey day, 575 individuals in communities across South Dakota attended 14 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 90 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 50 (56%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 60% reported not enough funding for needed programs and services.
- 45% reported not enough staff.
- 35% reported no available beds or funding for hotels.
- 35% reported not enough specialized services.
- 10% reported limited funding for translators, bilingual staff, or accessible equipment.

"The services we provide are so critical, and we continue to provide them even with reduced funding. It weighs heavily on us each time we have to tell a victim that there is no help available."

"We used to be able to provide transportation, food, and rental and utility assistance to the victims we served. Because of funding cuts, our staff and volunteers provide transportation to residents at their own personal cost, and we're unable to assist survivors with items such as food, gas, diapers, or personal care items."

# '09 Domestic Violence Counts Tennessee Summary

On September 15, 2009, 33 out of 33, or 100%, of identified local domestic violence programs in Tennessee participated in the 2009 National Census of Domestic Violence Services.

## 831 Victims Served in One Day

375 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

456 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	85%
Individual Support or Advocacy	82%
Advocacy Related to Immigration	21%
Transitional Housing	36%
Advocacy Related to Housing Office/Landlord	39%
Court Accompaniment/Advocacy	55%
Rural Outreach	30%
Advocacy Related to Child Welfare/Protective Services	24%

## 414 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 17 hotline calls every hour.

## 302 Educated in Prevention and Education Trainings

On the survey day, 302 individuals in communities across Tennessee attended 20 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 51 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 40 (78%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 24% reported no available beds or funding for hotels.
- 24% reported not enough funding for needed programs and services.
- 18% reported not enough specialized services.
- 15% reported limited funding for translators, bilingual staff, or accessible equipment.
- 12% reported not enough staff.

"On the Census Day, we worked with Child Protective Services so that a family of four could come to the shelter and escape a very dangerous situation. If they could not come to the shelter, the mother and children would have been separated."

"Lack of insurance and high healthcare costs prohibit many survivors from receiving needed medical care. Those who need dental services just suffer in pain because they can't afford treatment."

# '09 Domestic Violence Counts Texas Summary

On September 15, 2009, 90 out of 103, or 87%, of identified local domestic violence programs in Texas participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 90 participating programs about services provided during the 24-hour survey period.

## 5,431 Victims Served in One Day

3,183 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

2,248 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	82%
Emergency Shelter	70%
Children's Support or Advocacy	69%
Transportation	62%
Advocacy Related to Public Benefits/TANF/Welfare	62%
Group Support or Advocacy	59%
Court Accompaniment/Advocacy	49%
Therapy/Counseling for Adults (by licensed practitioner)	49%

## 1,992 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 83 hotline calls every hour.

## 4,221 Educated in Prevention and Education Trainings

On the survey day, 4,221 individuals in communities across Texas attended 143 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 784 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 438 (56%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 41% reported not enough funding for needed programs and services.
- 30% reported not enough staff.
- 24% reported not enough specialized services.
- 20% reported no available beds or funding for hotels.
- 10% reported limited funding for translators, bilingual staff, or accessible equipment.

"We have a client who is battling breast cancer, but her health insurance coverage is through her abusive husband, and she's not eligible for free or low-cost healthcare. She feels trapped because without his medical insurance she'll die, but if she returns to him, she fears she'll die from the abuse."

"The police brought a woman and her three children to us today. They were hiding under a boat after being beaten. We helped transport them to a safe shelter."

# '09 Domestic Violence Counts Utah Summary

On September 15, 2009, 16 out of 16, or 100%, of identified local domestic violence programs in Utah participated in the 2009 National Census of Domestic Violence Services.

## 1,040 Victims Served in One Day

595 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

445 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Emergency Shelter	94%
Children's Support or Advocacy	63%
Transportation	31%
Advocacy Related to Public Benefits/TANF/Welfare	38%
Advocacy Related to Housing Office/Landlord	56%
Advocacy Related to Mental Health	50%
Advocacy Related to Substance Abuse	31%
Rural Outreach	31%

## 281 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 11 hotline calls every hour.

## 464 Educated in Prevention and Education Trainings

On the survey day, 464 individuals in communities across Utah attended 13 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 139 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 129 (93%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 31% reported not enough funding for needed programs and services.
- 25% reported not enough staff.
- 25% reported no available beds or funding for hotels.
- 13% reported not enough specialized services.
- 13% reported limited funding for translators, bilingual staff, or accessible equipment.

"We serve two Native American reservations, offering culturally and language appropriate services, legal services on and off the reservation, traditional American Indian counseling and services, and transitional housing assistance. It's challenging, however, when their communities experience a 50% unemployment rate, a 40% poverty rate, and a per capital income of \$7,500."

"Many survivors return to their abusers because they can't find jobs that pay well. Without a decent-paying job, it's difficult for survivors to find housing and take care of their children."



# '09 Domestic Violence Counts Vermont Summary

On September 15, 2009, 12 out of 13, or 92%, of identified local domestic violence programs in Vermont participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 12 participating programs about services provided during the 24-hour survey period.

## 188 Victims Served in One Day

102 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

86 adults and children received non-residential assistance and services, including individual advocacy, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	92%
Emergency Shelter	58%
Advocacy Related to Housing Office/Landlord	83%
Court Accompaniment/Advocacy	67%
Children's Support or Advocacy	42%
Advocacy Related to Public Benefits/TANF/Welfare	58%
Transitional Housing	33%
Rural Outreach	33%

## 133 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 6 hotline calls every hour.

## 33 Educated in Prevention and Education Trainings

On the survey day, 33 individuals in communities across Vermont attended 3 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 16 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 4 (25%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 33% reported not enough staff.
- 33% reported not enough funding for needed programs and services.
- 17% reported no available beds or funding for hotels.
- 17% reported not enough specialized services.

"Funding cuts and reduced staffing at other social service agencies, such as Economic Services, Department of Children and Families, Department of Corrections, and the Health Department, impact the lives of the survivors we work with. Coordinated community services that we have built are no longer able to help victims of domestic violence."

# '09 Domestic Violence Counts Virginia Summary

On September 15, 2009, 46 out of 47, or 98%, of identified local domestic violence programs in Virginia participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 46 participating programs about services provided during the 24-hour survey period.

## 1,274 Victims Served in One Day

685 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

589 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	98%
Transitional Housing	22%
Emergency Shelter	83%
Court Accompaniment/Advocacy	52%
Transportation	65%
Advocacy/Support for Teen Victims of Dating Violence	20%
Advocacy Related to Public Benefits/TANF/Welfare	54%
Rural Outreach	26%

## 773 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 32 hotline calls every hour.

## 1,239 Educated in Prevention and Education Trainings

On the survey day, 1,239 individuals in communities across Virginia attended 56 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 224 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 205 (92%) were from victims seeking emergency shelter or transitional housing.

Programs reported that lack of staffing was a reason they could not meet domestic violence victims' requests for services. Eighty percent of programs have less than 20 paid staff, and 41% of those programs have less than 10 paid staff. In 2009, programs reported letting go or not replacing 38 positions because of lack of funding.

Programs were unable to provide services for many reasons, as reported below.

- 30% reported no available beds or funding for hotels.
- 30% reported not enough funding for needed programs and services.
- 26% reported not enough specialized services.
- 20% reported not enough staff.
- 2% reported limited funding for translators, bilingual staff, or accessible equipment.

"We've been working with a victim who's suffered from serious physical abuse. She's been afraid to call the police because she's worried her husband (the abuser) will lose his job and they would become homeless. After serious violence, she contacted the police and is now living in our shelter."

# '09 Domestic Violence Counts Virgin Islands Summary

On September 15, 2009, 3 out of 3, or 100%, of identified local domestic violence programs in the Virgin Islands participated in the 2009 National Census of Domestic Violence Services.

## 56 Victims Served in One Day

19 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

37 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	100%
Group Support or Advocacy	67%
Emergency Shelter	67%
Children's Support or Advocacy	67%
Transportation	67%
Advocacy Related to Public Benefits/TANF/Welfare	67%
Advocacy Related to Mental Health	67%
Advocacy Related to Substance Abuse	67%

## 15 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources.

## 62 Educated in Prevention and Education Trainings

On the survey day, 62 individuals in communities across the Virgin Islands attended 4 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 5 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation.

Programs were unable to provide services for many reasons, as reported below.

- 67% reported not enough staff.
- 67% reported not enough funding for needed programs and services.
- 33% reported no available beds or funding for hotels.
- 33% reported not enough specialized services.
- 33% reported limited funding for translators, bilingual staff, or accessible equipment.

"We're trying to stretch money and supplies as long as possible. Our staff often purchase pens, note pads, and other small office supplies with their own money. For the moment, our staff is going without pay until we get more funding."

"Many clients are unable to afford proper healthcare and medicine. They often don't seek medical attention because they're afraid of accumulating more debt if they go to the doctor."

# '09 Domestic Violence Counts Washington Summary

On September 15, 2009, 46 out of 56, or 82%, of identified local domestic violence programs in Washington participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 46 participating programs about services provided during the 24-hour survey period.

## 1,591 Victims Served in One Day

912 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

679 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	91%
Emergency Shelter	76%
Court Accompaniment/Advocacy	57%
Children's Support or Advocacy	39%
Advocacy Related to Mental Health	41%
Advocacy Related to Child Welfare/Protective Services	24%
Advocacy Related to Housing Office/Landlord	50%
Transitional Housing	37%

## 563 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 23 hotline calls every hour.

## 141 Educated in Prevention and Education Trainings

On the survey day, 141 individuals in communities across Washington attended 24 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 304 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 200 (66%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 33% reported not enough staff.
- 30% reported no available beds or funding for hotels.
- 30% reported not enough funding for needed programs and services.
- 24% reported not enough specialized services.
- 15% reported limited funding for translators, bilingual staff, or accessible equipment.

"It's important to support culturally specific domestic violence services. We often have immigrant survivors whose abusers use their immigrant status as a tool of coercion and intimidation."

"Although we increased our shelter capacity this year, we still have to turn survivors away because we simply have no space. Instead, we overspend our hotel funds, so victims will have a safe place to stay."

# '09 Domestic Violence Counts West Virginia Summary

On September 15, 2009, 14 out of 14, or 100%, of identified local domestic violence programs in West Virginia participated in the 2009 National Census of Domestic Violence Services.

## 527 Victims Served in One Day

179 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

348 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	79%
Group Support or Advocacy	21%
Children's Support or Advocacy	57%
Legal Accompaniment/Services	43%
Rural Outreach	50%
Financial Skills/Budgeting	21%
Advocacy Related to Child Welfare/Protective Services	21%
Transitional Housing	21%

## 176 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 7 hotline calls every hour.

## 132 Educated in Prevention and Education Trainings

On the survey day, 132 individuals in communities across West Virginia attended 12 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 10 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 6 (60%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 36% reported not enough specialized services.
- 21% reported not enough staff.
- 21% reported not enough funding for needed programs and services.
- 14% reported limited funding for translators, bilingual staff, or accessible equipment.

"Victims are losing custody of their children because they don't have the funds for an attorney, and legal aid attorneys are overloaded."

"We held a vigil in memory of a victim who died when her abuser set her on fire after she filed for a protection order. It was her birthday."



# '09 Domestic Violence Counts Wisconsin Summary

On September 15, 2009, 63 out of 72, or 88%, of identified local domestic violence programs in Wisconsin participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 63 participating programs about services provided during the 24-hour survey period.

## 1,900 Victims Served in One Day

893 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

1,007 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	89%
Emergency Shelter	65%
Children's Support or Advocacy	68%
Court Accompaniment/Advocacy	49%
Advocacy Related to Disability Issues	29%
Financial Skills/Budgeting	27%
Job Training/Employment Assistance	25%
Translation/Interpretation Services	22%

## 749 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 31 hotline calls every hour.

## 677 Educated in Prevention and Education Trainings

On the survey day, 677 individuals in communities across Wisconsin attended 30 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 273 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 190 (70%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 40% reported not enough funding for needed programs and services.
- 24% reported no available beds or funding for hotels.
- 23% reported not enough specialized services.
- 12% reported not enough staff.
- 11% reported limited funding for translators, bilingual staff, or accessible equipment.

"After years of emotional abuse, post traumatic stress, and untreated mental illness, a survivor of domestic violence committed suicide."

"Our county has a very high unemployment rate because of layoffs and companies closing. We also developed an informational sheet for service providers who work with displaced workers on how to recognize signs of domestic violence and how to respond appropriately."

# '09 Domestic Violence Counts Wyoming Summary

On September 15, 2009, 23 out of 24, or 96%, of identified local domestic violence programs in Wyoming participated in the 2009 National Census of Domestic Violence Services. The following figures represent the information provided by the 23 participating programs about services provided during the 24-hour survey period.

## 238 Victims Served in One Day

89 domestic violence victims found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

149 adults and children received non-residential assistance and services, including individual counseling, legal advocacy, and children's support groups.

This chart shows the percentage of programs that provided the following services on the Census Day.

Services Provided by Local Programs:	Sept 15
Individual Support or Advocacy	91%
Court Accompaniment/Advocacy	70%
Emergency Shelter	57%
Children's Support or Advocacy	52%
Transportation	43%
Advocacy Related to Housing Office/Landlord	39%
Group Support or Advocacy	35%
Rural Outreach	35%

## 112 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. In the 24-hour survey period, domestic violence programs answered approximately 5 hotline calls every hour.

## 129 Educated in Prevention and Education Trainings

On the survey day, 129 individuals in communities across Wyoming attended 10 training sessions provided by local domestic violence programs, gaining much needed information on domestic violence prevention and early intervention.

## 24 Unmet Requests for Services

Many programs reported a critical shortage of funds and staff to assist victims in need of services, such as emergency shelter, housing, transportation, childcare, and legal representation. Of these unmet requests, 18 (75%) were from victims seeking emergency shelter or transitional housing.

Programs were unable to provide services for many reasons, as reported below.

- 39% reported not enough funding for needed programs and services.
- 17% reported not enough specialized services.
- 9% reported not enough staff.
- 4% reported no available beds or funding for hotels.

"Agencies like ours give survivors information, support, and hope. In these harsh economic times, maybe hope is the most important element we foster."

"We helped a domestic violence victim, who has a traumatic brain injury, move hundreds of miles away from her abuser. We put together a packet for her, ensuring that she'll be okay once she gets there. All is going well, and she feels safe now."