



# DOMESTIC VIOLENCE COUNTS REPORT PUERTO RICO SUMMARY

On September 12, 2019, 11 out of 18 (61%) identified domestic violence programs in Puerto Rico participated in a national census of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). The following figures represent the information shared by these 11 participating programs regarding the services provided during DV Counts Day, the 24-hour survey period.

### 387 Victims Served in One Day

202 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

185 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children’s support groups, and more.

Type of Service Provided on DV Counts Day	% of Programs Providing Service
Transitional or Other Housing	55%
Emergency Shelter	45%
Transportation	45%
Support/Advocacy Related to Public Benefits/TANF/Welfare	36%
Support/Advocacy Related to Immigration	18%

### 37 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. During the 24-hour survey period, local hotline staff in Puerto Rico answered 37 calls, on average 2 calls per hour.

❖ **On DV Counts Day, we were able to help an immigrant survivor who needed medical attention for a mass in her breast, but she had no health insurance. We provided the funds to cover her deductible.**

### 98 Individuals Attended Prevention and Educational Trainings

Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On DV Counts Day, local domestic violence programs educated 98 individuals in communities across Puerto Rico. Advocates provided 11 trainings that addressed domestic violence prevention, early intervention, and more.

### 7 Unmet Requests for Services in One Day, of which 43% (3) were for Housing and Emergency Shelter

Victims made 7 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Increased funding will enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.