



DOMESTIC VIOLENCE COUNTS REPORT MASSACHUSETTS SUMMARY

On September 12, 2019, 48 out of 48 **(100%)** identified domestic violence programs in Massachusetts participated in a national census of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). The following figures represent the information shared by these 48 participating programs regarding the services provided during DV Counts Day, the 24-hour survey period.

1,857 Victims Served in One Day

688 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

1,169 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children’s support groups, and more.

Type of Service Provided on DV Counts Day	% of Programs Providing Service
Bilingual Advocacy	71%
Court Accompaniment/Legal Advocacy	65%
Support/Advocacy Related to Mental Health	54%
Emergency Shelter	52%
Prevention Services and/or Educational Programs	40%

442 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. During the 24-hour survey period, local and state hotline staff in Massachusetts answered 442 calls, on average 18 calls per hour.

❖ A survivor who was afraid of her abusive partner worked with our advocate to file for a protective order. We offered her funds to get new tires and make a car payment so she could get to work. She told us our support enabled her to become stronger because she knows that people believe and support her.

870 Individuals Attended Prevention and Educational Trainings

Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On DV Counts Day, local domestic violence programs educated 870 individuals in communities across Massachusetts. Advocates provided 32 trainings that addressed domestic violence prevention, early intervention, and more.

441 Unmet Requests for Services in One Day, of which 54% (239) were for Housing and Emergency Shelter

Victims made 441 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Increased funding will enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.