



DOMESTIC VIOLENCE COUNTS New Mexico Summary

On September 13, 2017, 18 out of 28 (64%) identified domestic violence programs in New Mexico participated in the National Census of Domestic Violence Services. The following figures represent the information reported by these 18 participating programs about services provided during the 24-hour survey period.

466 Victims Served in One Day

233 adult and child victims of domestic violence found refuge in emergency shelters or transitional housing provided by local domestic violence programs.

233 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, and children’s support groups.

Services Provided by Local Programs	On Census Day
Emergency Shelter	72%
Support/Advocacy Related to Mental Health	44%
Support/Advocacy Related to Substance Abuse	44%
Transitional or Other Housing (run by DV program)	22%

117 Hotline Calls Answered

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources. During the 24-hour survey period, local and state hotline staff in New Mexico answered on average five hotline calls per hour.

67 Attended Prevention and Education Trainings

On Census Day, 67 individuals in communities across New Mexico attended 13 training sessions provided by local domestic violence programs, gaining much-needed information on domestic violence prevention, early intervention, and more.

254 Unmet Requests for Services in One Day

Victims made more than 250 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs.

In the past year, ten local programs in New Mexico laid off or did not fill 15 staff positions. Half of these positions (50%) were direct service providers, such as shelter staff or legal advocates. This means that there were fewer advocates to answer calls for help or provide needed services.

❖ “A client we worked with was rescued by police after writing a letter to her child’s teacher stating she needed help and please call the police. She was imprisoned in her home for six years, suffering extreme physical and sexual abuse. We assisted her with shelter, finding a job, obtaining a protective order, and custody. We also helped her find housing.”

