



DOMESTIC VIOLENCE COUNTS REPORT MASSACHUSETTS SUMMARY

On September 4, 2024, **51** out of **52 (98%)** identified domestic violence programs in Massachusetts participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). During the 24-hour survey period, participating programs served **2,374** victims, did not have enough resources to meet **589** requests for help, and shared the following additional information.

2,374 Victims Served

854 adults and children found refuge in emergency shelters, transitional housing, hotels, motels, or other housing provided by local programs.

1,520 adults and children received non-residential supportive services like transportation, court accompaniment, counseling, and more.

410 Hotline Contacts Received

Domestic violence hotlines are lifelines for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, email, and more. Programs' hotlines received **410** contacts, averaging **more than 17** contacts per hour.

156 People Educated

Programs provided **11** educational sessions and trainings to **156** members of the public, addressing topics like domestic violence prevention and early intervention.

589 Unmet Requests for Services

Victims made **589** requests for services that programs could not provide because they lacked sufficient resources, funding, and/or staffing. Approximately **47%** of these unmet requests were for emergency shelter, hotels, motels, transitional housing, and other housing.

Table 1: Services Provided on 9/4/24	% of Programs Providing Services
Therapy/Counseling for Adults	53%
Children's Support	47%
Emergency Shelter	43%
Support Related to Housing/Landlord	43%
Transitional or Other Housing (run by DV program)	39%
Court Accompaniment or Legal Support	35%
Support Related to Health Care or Health Care Systems	29%
Prevention and/or Educational Programs	27%
Therapy/Counseling for Children or Youth	25%
Support to Victims of Trafficking	22%
Job Training/Employment Assistance	18%
Support to Active Duty or Veteran Victims in U.S. Armed Forces	6%
Legal Representation by an Attorney	4%

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